



Summary of Doorway Activity as of 5/31/2019
Revised 6/17/2019

| Month to Month Totals Summary | | | | | | |
|-------------------------------|---------|---------|---------|---------|---------|---------------|
| | Jan '19 | Feb '19 | Mar '19 | Apr '19 | May '19 | Total to Date |
| Calls from 211 | 199 | 182 | 211 | 247 | 205 | 1,044 |
| Clinical Evaluations | 180 | 189 | 262 | 303 | 319 | 1,253 |
| Naloxone Kits Distributed | 72 | 71 | 71 | 643 | 714 | 1,571 |
| Treatment Referrals | 187 | 265 | 324 | 408 | 456 | 1,640 |
| Individuals Seen | 362 | 301 | 348 | 429 | 381 | 1,821 |
| Individuals Served* | 472 | 444 | 493 | 593 | 527 | 2,529 |

*The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are not counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one.

Summary of Doorway Activity, 5/1/2019 – 5/31/2019

| 211 Calls by Type | Opioid | Alcohol | Other Substance | Other Social Service | Total |
|---------------------------------|-----------|-----------|-----------------|----------------------|------------|
| AVH | 0 | 0 | 0 | 0 | 0 |
| Cheshire Medical Center | 15 | 8 | 3 | 0 | 26 |
| Concord Hospital | 12 | 16 | 3 | 11 | 42 |
| DHMC | 4 | 1 | 0 | 1 | 6 |
| Granite Pathways-Manchester | 13 | 10 | 10 | 12 | 45 |
| Granite Pathways-Nashua* | 6 | 3 | 6 | 1 | 16 |
| LRGHealthcare | 10 | 1 | 1 | 0 | 12 |
| LRH | 3 | 1 | 0 | 0 | 4 |
| Wentworth-Douglass | 31 | 17 | 6 | 1 | 55 |
| Total | 88 | 54 | 29 | 34 | 206 |

*6/17/2019 For Granite Pathways Nashua, the allocation of the calls received into the various categories has been updated.



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| Count of Individuals Seen by Reason Type | Total |
|--|------------|
| Opioid related | 236 |
| Alcohol related | 67 |
| Cocaine related | 14 |
| Marijuana related | 3 |
| Methamphetamine related | 41 |
| Other substance related | 15 |
| Other social service related | 5 |
| Total | 381 |

| Count of Individuals Seen by Access Type | Total |
|--|------------|
| Referred by 211/DHC | 59 |
| Walk-ins | 141 |
| Other* | 181 |
| Total | 381 |

| Count of Referrals Made by Type | Total |
|---|------------|
| Medication Assisted Treatment | 159 |
| Outpatient-ASAM Level 1.0: Outpatient | 70 |
| Outpatient-ASAM Level 2.1: Intensive Outpatient | 38 |
| Outpatient-ASAM Level 2.5: Partial Hospitalization | 2 |
| Outpatient-Withdrawal Management | 0 |
| Peer Recovery Support | 39 |
| Residential-ASAM Level 3.1: Low Intensity | 5 |
| Residential-ASAM Level 3.5: High Intensity (Adult) | 77 |
| Residential-ASAM Level 3.5: Medium Intensity (Adolescent) | 0 |
| Residential-Withdrawal Management | 66 |
| Total | 456 |



Summary of Doorway Activity as of 5/31/2019
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| De-duplicated Count of Individuals Served by each Doorway | | | | |
|--|---|----------------------------|---|-----------------------------|
| Doorway | Individuals Seen as a result of a 211 referral call* | Individual Walk-ins | Individuals Assisted by Telephone Only | Total Clients Served |
| AVH | 0 | 10 | 0 | 10 |
| Cheshire Medical Center | 25 | 25 | 1 | 51 |
| Concord Hospital | 13 | 16 | 29 | 58 |
| DHMC | 1 | 21 | 5 | 27 |
| Granite Pathways-Manchester | 1 | 141 | 44 | 186 |
| Granite Pathways-Nashua | 0 | 40 | 15 | 55 |
| LRGHealthcare | 0 | 23 | 12 | 35 |
| LRH | 2 | 26 | 2 | 30 |
| Wentworth-Douglass | 17 | 20 | 38 | 75 |
| Total Individuals Served* | 59 | 322 | 146 | 527 |

*Individual initiated services by calling 211 and then visited a Doorway for evaluation and referral. Doorways assisted these individuals, both by phone and in person.