



Summary of Doorway Activity as of 7/31/2021

Totals by Quarter											Current Three Months		
	Feb '19 - Mar '19	2Q '19	3Q '19	4Q '19	1Q '20	2Q '20	3Q '20	4Q '20	1Q '21	2Q '21	May '21	June '21	July '21
New Client Calls	393	849	1,128	1,386	1,810	2,024	2,208	2,189	2,120	2,006	674	636	584
Individuals Seen	649	1,233	1,161	1,013	1,170	772	1,258	1,047	1,077	1,082	350	408	323
Naloxone Kits Distributed	142	1,858	3,149	4,041	3,767	2,493	2,729	2,430	4,157	4,723	1,391	2,111	2,578
Clinical Evaluations	451	906	873	837	702	644	996	924	796	800	250	291	241
Treatment Referrals	589	1,443	1,479	1,372	1,186	956	1,489	1,399	1,218	1,089	323	428	351
Individuals Served**	937	1,830	2,007	2,121	2,692	2,552	2,897	2,775	2,812	2,693	895	895	762

**The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are not counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one.

Summary of Doorway Activity, 7/1/2021 – 7/31/2021

New Calls by Type	Opioid	Alcohol	Stimulant	Other Substance	Other Social Service	Total
Androscoggin Valley Hospital	8	2	0	0	0	10
Cheshire Medical Center	35	23	6	1	2	67
Concord Hospital	16	5	5	0	0	26
DHMC	5	11	3	2	1	22
Greater Manchester	21	10	5	4	1	41
Greater Nashua	43	15	8	5	17	88
Littleton Regional Healthcare	5	5	1	1	11	23
LRGHealthcare	75	22	5	4	20	126
Wentworth Douglass	91	40	0	17	33	181
Total	299	133	33	34	85	584



Summary of Doorway Activity as of 7/31/2021

Count of Individuals Seen by Reason Type	Total
Opioid related	195
Methamphetamine Related	13
Cocaine Related	16
Other Stimulant Related	1
Marijuana Related	1
Alcohol Related	82
Other Substance Related	4
Other Social Service Related	11
Total	323

Count of Individuals Seen by Access Type	Total
Scheduled Their Appointment by Phone (211/DHC/Direct Call)	103
Referred by First Responder	7
Referred by Medical Professional	49
Referred by NH Project First	0
Referred by Safe Station	14
Referred by Social Service Agency or Clergy	27
Referred, Other	13
Walk-Ins	110
Total	323

Count of Referrals Made by Type	Total
Medication Assisted Treatment	80
Outpatient-ASAM Level 1.0: Outpatient	69
Outpatient-ASAM Level 2.1: Intensive Outpatient	31
Outpatient-ASAM Level 2.5: Partial Hospitalization	26
Outpatient-Withdrawal Management	6
Peer Recovery Support	35
Residential-ASAM Level 3.1: Low Intensity	16
Residential-ASAM Level 3.5: High Intensity (Adult)	57
Residential-Withdrawal Management	31
Total	351
A client can receive multiple referrals.	



Summary of Doorway Activity as of 7/31/2021

De-Duplicated Count of Individuals Served by Doorway				
Doorway	Individuals Seen as Result of a Call*	Individual Walk-Ins and Other Types of Referrals**	Individuals Assisted by Telephone Only	Total Individuals Served***
Androscoggin Valley Hospital	6	4	4	14
Cheshire Medical Center	21	51	46	118
Concord Hospital	17	12	9	38
DHMC	7	3	15	25
Greater Manchester	0	67	41	108
Greater Nashua	14	31	74	119
Littleton Regional Healthcare	7	0	16	23
LRGHealthcare	9	30	117	156
Wentworth-Douglass	22	22	117	161
Total Individuals Served	103	220	439	762

*Individual initiated services by calling 211 and then visited a Doorway for evaluation and referral. Doorways assisted these individuals, both by phone and in person.

**Other referral types could be, Safe Station, first responders, primary care physician, social service agencies or organizations etc.

***The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are not counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one.