



Summary of Doorway Activity as of 7/31/2019

Month to Month Totals Summary								
	Jan '19	Feb '19	Mar '19	Apr '19	May '19	Jun '19	Jul '19	Totals to Date
All new client calls*	199	182	211	247	206	396	387	1,828
Individuals Seen	362	301	348	429	381	423	429	2,673
Naloxone Kits Distributed	72	71	71	643	714	67	120	1,758
Clinical Evaluations	180	189	262	303	285^	318	312	1,849
Treatment Referrals	187	265	324	408	456	579	595	2,814
Individuals Served**	472	444	493	593	527	710	705	3,944

*June 2019 category changed from 211 referral calls only, to all new client calls to the Doorways, either by 211 referral or direct calls to a Doorway.

**The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are not counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one.

^Cheshire submitted revised clinical evaluation numbers for May 2019, reducing the count by 33.

Summary of Doorway Activity, 7/1/2019 – 7/31/2019

All New Client Calls by Type	Opioid	Alcohol	Other Substance	Other Social Service	Total
AVH	16	1	0	0	17
Cheshire Medical Center	23	13	0	11	47
Concord Hospital	19	13	13	10	55
DHMC	25	14	8	3	50
Granite Pathways-Manchester	17	2	2	1	22
Granite Pathways-Nashua	5	1	0	0	6
LRGH	36	5	7	14	62
LRH	28	2	2	3	35
Wentworth-Douglass	58	20	2	13	93
Total	227	71	34	55	387



Summary of Doorway Activity as of 7/31/2019

Count of Individuals Seen by Reason Type	Total
Opioid related	280
Alcohol related	88
Cocaine Related	16
Marijuana Related	7
Methamphetamine Related	23
Other Substance related	11
Other Social service related	4
Total	429

Count of Individuals Seen by Access Type	Total
Referred by 211/DHC	116
Walk-ins	152
Other*	161
Total	429
*Other referral types could be, primary care physician, social service agencies or organizations etc.	

Count of Referrals Made by Type	Total
Medication Assisted Treatment	140
Outpatient-ASAM Level 1.0: Outpatient	78
Outpatient-ASAM Level 2.1: Intensive Outpatient	41
Outpatient-ASAM Level 2.5: Partial Hospitalization	2
Outpatient-Withdrawal Management	1
Peer Recovery Support	142
Residential-ASAM Level 3.1: Low Intensity	7
Residential-ASAM Level 3.5: High Intensity (Adult)	129
Residential-ASAM Level 3.5: Medium Intensity (Adolescent)	0
Residential-Withdrawal Management	55
Total	595



Summary of Doorway Activity as of 7/31/2019

De-duplicated Count of Individuals Served by each Doorway				
Doorway	Individuals Seen as a result of a 211 referral call*	Individual Walk-ins and other types of referrals**	Individuals Assisted by Telephone Only	Total Clients Served***
AVH	12	4	5	21
Cheshire Medical Center	18	18	29	65
Concord Hospital	16	11	39	66
DHMC	22	0	29	51
Granite Pathways-Manchester	5	168	19	192
Granite Pathways-Nashua	0	38	6	44
LRGH	3	20	59	82
LRH	4	23	33	60
Wentworth-Douglass	36	31	57	124
Total	116	313	276	705

*Individual initiated services by calling 211 and then visited a Doorway for evaluation and referral. Doorways assisted these individuals, both by phone and in person.

**Other referral types could be, primary care physician, social service agencies or organizations etc.

***The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are not counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one.