



Summary of Doorway Activity as of 12/31/2020

Totals by Quarter								Current Three Months		
	Feb '19 - Mar '19	2Q '19	3Q '19	4Q '19	1Q '20	2Q '20	3Q '20	Oct '20	Nov '20	Dec '20
All new client calls	393	849	1,128	1,386	1,810	2,024	2,208	830	634	725
Individuals Seen	649	1,233	1,161	1,013	1,170	772	1,258	450	283	314
Naloxone Kits Distributed	142	1,858	3,149	4,041	3,767	2,493	2,729	993	769	668
Clinical Evaluations	451	906	873	837	702	644	996	387	257	280
Treatment Referrals	589	1,443	1,479	1,372	1,186	956	1,489	503	422	474
Individuals Served**	937	1,830	2,007	2,121	2,692	2,552	2,897	1,082	789	904

**The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are not counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one.

Summary of Doorway Activity, 12/1/2020 – 12/31/2020

All New Calls by Type	Opioid	Alcohol	Other Substance	Other Social Service	Total
Androscoggin Valley Hospital	7	2	2	1	12
Cheshire Medical Center	46	19	9	2	76
Concord Hospital	20	13	9	0	42
DHMC	8	6	3	4	21
Greater Manchester	43	24	26	26	119
Greater Nashua	63	23	4	36	126
Littleton Regional Healthcare	13	2	0	0	15
LRGHealthcare	110	12	17	25	164
Wentworth-Douglass	66	45	16	23	150
Total	376	146	86	117	725



Summary of Doorway Activity as of 12/31/2020

Count of Individuals Seen by Reason Type	Total
Alcohol Related	81
Cocaine Related	3
Marijuana Related	4
Methamphetamine Related	20
Opioid related	182
Other Social service related	18
Other Substance related	6
Total	314

Count of Individuals Seen by Access Type	Total
Referred by 211/DHC/Client called directly	135
Referred by First Responder	7
Referred by Medical Professional	35
Referred by NH Project First	0
Referred by Safe Station	19
Referred by social service agency or clergy	39
Referred, other	13
Walk-ins	66
Total	314
*Other referral types could be primary care physician, social service agencies or organizations etc.	

Count of Referrals Made by Type	Total
Medication Assisted Treatment	75
Outpatient-ASAM Level 1.0: Outpatient	151
Outpatient-ASAM Level 2.1: Intensive Outpatient	45
Outpatient-ASAM Level 2.5: Partial Hospitalization	33
Outpatient-Withdrawal Management	3
Peer Recovery Support	38
Residential-ASAM Level 3.1: Low Intensity	19
Residential-ASAM Level 3.5: High Intensity (Adult)	71
Residential-Withdrawal Management	39
Total	474
A client can receive multiple referrals.	



Summary of Doorway Activity as of 12/31/2020

De-duplicated Count of Individuals Served by each Doorway				
Doorway	Individuals Seen as a result of a call*	Individual Walk-Ins and other types of referrals**	Individuals Assisted by Telephone Only	Total Individuals Served***
Androscoggin Valley Hospital	5	3	7	15
Cheshire Medical Center	28	51	48	127
Concord Hospital	12	15	30	57
DHMC	12	1	9	22
Greater Manchester	0	55	119	174
Greater Nashua	48	16	78	142
Littleton Regional Healthcare	7	4	8	19
LRGHealthcare	8	7	156	171
Wentworth-Douglass	15	27	135	177
Total Individuals Served*	135	179	590	904

*Individual initiated services by calling 211 and then visited a Doorway for evaluation and referral. Doorways assisted these individuals, both by phone and in person.

**Other referral types could be, Safe Station, first responders, primary care physician, social service agencies or organizations etc.

***The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are not counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one