



Summary of Doorway Activity, 09/01/2023-09/30/2023

Totals by Quarter														Current Three Months		
	2Q '20	3Q '20	4Q '20	1Q '21	2Q '21	3Q '21	4Q '21	1Q '22	2Q '22	3Q '22	4Q '22	Q1 '23	Q2 '23	July '23	Aug '23	Sept '23
New Client Calls	2,024	2,208	2,189	2,120	2,006	1,908	1,861	1,813	1,718	2,198	1,653	1,860	1,938	699	632	606
Individuals Seen	772	1,258	1,047	1,077	1,082	1,063	1,011	1,090	1,015	1,455	1,057	1,006	1,190	324	337	330
Naloxone Kits Distributed	2,493	2,729	2,430	4,157	4,723	5,459	5,135	4,676	3,964	6,815	6,171	9,700	8,318	2,563	3,395	3,232
Clinical Evaluations	644	996	924	796	800	773	738	654	816	735	706	688	765	299	275	245
Treatment Referrals	956	1,489	1,399	1,218	1,089	1,159	891	1,026	1,069	991	903	872	1,067	349	496	351
Individuals Served**	2,552	2,897	2,775	2,812	2,693	2,548	2,535	2,900	2,475	3,192	2,561	2,659	2,886	906	897	913

\*\*The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are not counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one.

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New Calls by Type	Opioid	Alcohol	Stimulant	Other Substance	Other Social Service	Total
Berlin - Androscoggin Valley Hospital	10	4	1	0	0	15
Concord - Concord Hospital/Riverbend	8	7	0	1	0	16
Dover - Wentworth-Douglass	35	25	2	0	38	100
Keene - Cheshire Medical Center	13	16	0	1	0	30
Laconia - Concord Hospital-Laconia	11	8	0	3	34	56
Lebanon - Dartmouth Hitchcock	22	15	2	2	6	47
Littleton - Littleton Regional Healthcare	10	3	0	0	21	34
Manchester - Catholic Medical Center	40	19	12	0	31	102
Nashua - Foundation Medical Partners	33	30	36	6	116	206
<b>Total</b>	<b>182</b>	<b>127</b>	<b>38</b>	<b>13</b>	<b>246</b>	<b>606</b>



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Count of Individuals Seen by Reason Type	Total
Opioid related	149
Methamphetamine Related	28
Cocaine Related	26
Other Stimulant Related	1
Marijuana Related	5
Alcohol Related	111
Other Substance Related	0
Other Social Service Related	10
<b>Total</b>	<b>330</b>

Count of Individuals Seen by Access Type	Total
Scheduled Their Appointment by Phone (211/DHC/Direct Call)	2
Referred by First Responder	28
Referred by Medical Professional	0
Referred by NH Project First	0
Referred by Safe Station	30
Referred by Social Service Agency or Clergy	35
Referred, Other	86
Walk-Ins	149
<b>Total</b>	<b>330</b>

Count of Referrals Made by Type	Total
Medications for Substance Use Disorder	47
Outpatient-ASAM Level 1.0: Outpatient	85
Outpatient-ASAM Level 2.1: Intensive Outpatient	15
Outpatient-ASAM Level 2.5: Partial Hospitalization	24
Outpatient-Withdrawal Management	3
Peer Recovery Support	74
Residential-ASAM Level 3.1: Low Intensity	34
Residential-ASAM Level 3.5: High Intensity (Adult)	37
Residential-Withdrawal Management	32
<b>Total</b>	<b>351</b>
A client can receive multiple referrals.	



Summary of Doorway Activity, 09/01/2023-09/30/2023

De-Duplicated Count of New Individuals Served by Doorway				
Doorway	Individuals Seen as Result of a Call†	Individual Walk-Ins and Other Types of Referrals‡	Individuals Assisted by Telephone Only	Total New Individuals Served§
Berlin - Androscoggin Valley Hospital	5	3	10	18
Concord - Concord Hospital/Riverbend	6	41	10	57
Dover - Wentworth-Douglass	21	39	79	139
Keene - Cheshire Medical Center	7	23	50	116
Laconia - Concord Hospital-Laconia	2	21	54	77
Lebanon - Dartmouth Hitchcock	20	0	27	47
Littleton - Littleton Regional Healthcare	10	2	24	36
Manchester - Catholic Medical Center	13	68	89	170
Nashua - Foundation Medical Partners	22	47	184	253
<b>Total Individuals Served</b>	<b>106</b>	<b>244</b>	<b>527</b>	<b>913</b>

† Individual initiated services by calling 211 and then visited a Doorway for evaluation and referral. Doorways assisted these individuals, both by phone and in person.

‡ Other referral types could be, Safe Station, first responders, primary care physician, social service agencies or organizations etc.

§ The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are not counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one.