



Summary of Doorway Activity, 08/01/2023-08/31/2023

	Totals by Quarter												Current Three Months		
	2Q '20	3Q '20	4Q '20	1Q '21	2Q '21	3Q '21	4Q '21	1Q '22	2Q '22	3Q '22	4Q '22	Q1 '23	June '23	July '23	Aug '23
New Client Calls	2,024	2,208	2,189	2,120	2,006	1,908	1,861	1,813	1,718	2,198	1,653	1,860	707	699	672
Individuals Seen	772	1,258	1,047	1,077	1,082	1,063	1,011	1,090	1,015	1,455	1,057	1,006	310	446	356
Naloxone Kits Distributed	2,493	2,729	2,430	4,157	4,723	5,459	5,135	4,676	3,964	6,815	6,171	9,700	2,276	2,568	2,624
Clinical Evaluations	644	996	924	796	800	773	738	654	816	735	706	688	281	299	294
Treatment Referrals	956	1,489	1,399	1,218	1,089	1,159	891	1,026	1,069	991	903	872	312	349	524
Individuals Served**	2,552	2,897	2,775	2,812	2,693	2,548	2,535	2,900	2,475	3,192	2,561	2,659	879	1,066	988

**The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are not counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one.

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New Calls by Type	Opioid	Alcohol	Stimulant	Other Substance	Other Social Service	Total
Berlin - Androscoggin Valley Hospital	9	6	0	0	0	15
Concord - Concord Hospital/Riverbend	11	3	5	1	0	20
Dover - Wentworth-Douglass	69	41	2	40	34	186
Keene - Cheshire Medical Center	7	21	2	1	1	32
Laconia - Concord Hospital-Laconia	11	12	4	8	38	73
Lebanon - Dartmouth Hitchcock	24	8	3	4	1	40
Littleton - Littleton Regional Healthcare	10	8	1	2	1	22
Manchester - Catholic Medical Center	48	30	19	2	36	135
Nashua - Foundation Medical Partners	36	21	11	6	75	149
Total	225	150	47	64	186	672



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Count of Individuals Seen by Reason Type	Total
Opioid related	182
Methamphetamine Related	23
Cocaine Related	19
Other Stimulant Related	11
Marijuana Related	4
Alcohol Related	90
Other Substance Related	8
Other Social Service Related	20
Total	356

Count of Individuals Seen by Access Type	Total
Scheduled Their Appointment by Phone (211/DHC/Direct Call)	0
Referred by First Responder	26
Referred by Medical Professional	0
Referred by NH Project First	7
Referred by Safe Station	72
Referred by Social Service Agency or Clergy	15
Referred, Other	96
Walk-Ins	141
Total	357

Count of Referrals Made by Type	Total
Medications for Substance Use Disorder	68
Outpatient-ASAM Level 1.0: Outpatient	136
Outpatient-ASAM Level 2.1: Intensive Outpatient	45
Outpatient-ASAM Level 2.5: Partial Hospitalization	21
Outpatient-Withdrawal Management	5
Peer Recovery Support	130
Residential-ASAM Level 3.1: Low Intensity	50
Residential-ASAM Level 3.5: High Intensity (Adult)	35
Residential-Withdrawal Management	34
Total	524
A client can receive multiple referrals.	



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De-Duplicated Count of New Individuals Served by Doorway				
Doorway	Individuals Seen as Result of a Call†	Individual Walk-Ins and Other Types of Referrals‡	Individuals Assisted by Telephone Only	Total New Individuals Served§
Berlin - Androscoggin Valley Hospital	7	3	8	18
Concord - Concord Hospital/Riverbend	4	36	16	56
Dover - Wentworth-Douglass	25	35	161	221
Keene - Cheshire Medical Center	4	29	50	116
Laconia - Concord Hospital-Laconia	4	15	69	88
Lebanon - Dartmouth Hitchcock	17	2	23	42
Littleton - Littleton Regional Healthcare	8	4	14	26
Manchester - Catholic Medical Center	12	101	123	236
Nashua - Foundation Medical Partners	15	36	134	185
Total Individuals Served	96	261	598	988

† Individual initiated services by calling 211 and then visited a Doorway for evaluation and referral. Doorways assisted these individuals, both by phone and in person.

‡ Other referral types could be, Safe Station, first responders, primary care physician, social service agencies or organizations etc.

§ The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are not counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one.