



Summary of Doorway Activity, 07/01/2023-07/31/2023

	Totals by Quarter												Current Three Months		
	2Q '20	3Q '20	4Q '20	1Q '21	2Q '21	3Q '21	4Q '21	1Q '22	2Q '22	3Q '22	4Q '22	Q1 '23	May'23	June '23	July '23
New Client Calls	2,024	2,208	2,189	2,120	2,006	1,908	1,861	1,813	1,718	2,198	1,653	1,860	659	707	699
Individuals Seen	772	1,258	1,047	1,077	1,082	1,063	1,011	1,090	1,015	1,455	1,057	1,006	473	310	446
Naloxone Kits Distributed	2,493	2,729	2,430	4,157	4,723	5,459	5,135	4,676	3,964	6,815	6,171	9,700	3,232	2,276	2,568
Clinical Evaluations	644	996	924	796	800	773	738	654	816	735	706	688	274	281	299
Treatment Referrals	956	1,489	1,399	1,218	1,089	1,159	891	1,026	1,069	991	903	872	434	312	349
Individuals Served**	2,552	2,897	2,775	2,812	2,693	2,548	2,535	2,900	2,475	3,192	2,561	2,659	1,052	879	1,066

\*\*The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are not counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one.

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New Calls by Type	Opioid	Alcohol	Stimulant	Other Substance	Other Social Service	Total
Berlin - Androscoggin Valley Hospital	17	5	0	0	0	22
Concord - Concord Hospital/Riverbend	13	4	4	0	0	21
Dover - Wentworth-Douglass	95	35	4	41	15	190
Keene - Cheshire Medical Center	11	28	4	0	1	44
Laconia - Concord Hospital-Laconia	10	13	7	9	25	64
Lebanon - Dartmouth Hitchcock	22	15	2	2	6	47
Littleton - Littleton Regional Healthcare	4	2	0	1	2	9
Manchester - Catholic Medical Center	47	37	12	7	31	134
Nashua - Foundation Medical Partners	48	31	10	3	76	168
<b>Total</b>	<b>267</b>	<b>170</b>	<b>43</b>	<b>63</b>	<b>156</b>	<b>699</b>



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Count of Individuals Seen by Reason Type	Total
Opioid related	163
Methamphetamine Related	30
Cocaine Related	16
Other Stimulant Related	3
Marijuana Related	3
Alcohol Related	87
Other Substance Related	3
Other Social Service Related	141
<b>Total</b>	<b>446</b>

Count of Individuals Seen by Access Type	Total
Scheduled Their Appointment by Phone (211/DHC/Direct Call)	9
Referred by First Responder	29
Referred by Medical Professional	0
Referred by NH Project First	0
Referred by Safe Station	69
Referred by Social Service Agency or Clergy	27
Referred, Other	117
Walk-Ins	195
<b>Total</b>	<b>446</b>

Count of Referrals Made by Type	Total
Medications for Substance Use Disorder	82
Outpatient-ASAM Level 1.0: Outpatient	103
Outpatient-ASAM Level 2.1: Intensive Outpatient	37
Outpatient-ASAM Level 2.5: Partial Hospitalization	16
Outpatient-Withdrawal Management	3
Peer Recovery Support	34
Residential-ASAM Level 3.1: Low Intensity	16
Residential-ASAM Level 3.5: High Intensity (Adult)	30
Residential-Withdrawal Management	28
<b>Total</b>	<b>349</b>
A client can receive multiple referrals.	



Summary of Doorway Activity, 07/01/2023-07/31/2023

De-Duplicated Count of New Individuals Served by Doorway				
Doorway	Individuals Seen as Result of a Call†	Individual Walk-Ins and Other Types of Referrals‡	Individuals Assisted by Telephone Only	Total New Individuals Served§
Berlin - Androscoggin Valley Hospital	11	6	11	28
Concord - Concord Hospital/Riverbend	2	35	19	56
Dover - Wentworth-Douglass	27	33	163	223
Keene - Cheshire Medical Center	10	34	50	116
Laconia - Concord Hospital-Laconia	8	10	56	74
Lebanon - Dartmouth Hitchcock	20	0	27	47
Littleton - Littleton Regional Healthcare	7	2	2	11
Manchester - Catholic Medical Center	17	182	117	316
Nashua - Foundation Medical Partners	15	27	153	195
<b>Total Individuals Served</b>	<b>117</b>	<b>329</b>	<b>598</b>	<b>1066</b>

† Individual initiated services by calling 211 and then visited a Doorway for evaluation and referral. Doorways assisted these individuals, both by phone and in person.

‡ Other referral types could be, Safe Station, first responders, primary care physician, social service agencies or organizations etc.

§ The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are not counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one.