



Summary of Doorway Activity, 06/01/2023-06/30/2023

Totals by Quarter													Current Three Months		
	2Q '20	3Q '20	4Q '20	1Q '21	2Q '21	3Q '21	4Q '21	1Q '22	2Q '22	3Q '22	4Q '22	Q1 '23	Apr'23	May'23	June '23
New Client Calls	2,024	2,208	2,189	2,120	2,006	1,908	1,861	1,813	1,718	2,198	1,653	1,860	572	659	707
Individuals Seen	772	1,258	1,047	1,077	1,082	1,063	1,011	1,090	1,015	1,455	1,057	1,006	407	473	310
Naloxone Kits Distributed	2,493	2,729	2,430	4,157	4,723	5,459	5,135	4,676	3,964	6,815	6,171	9,700	2,810	3,232	2,276
Clinical Evaluations	644	996	924	796	800	773	738	654	816	735	706	688	210	274	281
Treatment Referrals	956	1,489	1,399	1,218	1,089	1,159	891	1,026	1,069	991	903	872	321	434	312
Individuals Served**	2,552	2,897	2,775	2,812	2,693	2,548	2,535	2,900	2,475	3,192	2,561	2,659	955	1,052	879

**The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are not counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one.

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New Calls by Type	Opioid	Alcohol	Stimulant	Other Substance	Other Social Service	Total
Berlin - Androscoggin Valley Hospital	8	6	1	1	0	16
Concord - Concord Hospital/Riverbend	9	8	1	0	0	18
Dover - Wentworth-Douglass	78	33	3	30	15	159
Keene - Cheshire Medical Center	13	18	7	0	0	38
Laconia - Concord Hospital-Laconia	16	13	3	6	30	68
Lebanon - Dartmouth Hitchcock	20	11	1	1	1	34
Littleton - Littleton Regional Healthcare	28	6	0	0	1	35
Manchester - Catholic Medical Center	32	32	25	7	38	134
Nashua - Foundation Medical Partners	30	31	35	7	102	205
Total	234	158	76	52	187	707



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Count of Individuals Seen by Reason Type	Total
Opioid related	153
Methamphetamine Related	24
Cocaine Related	32
Other Stimulant Related	5
Marijuana Related	2
Alcohol Related	80
Other Substance Related	2
Other Social Service Related	12
Total	310

Count of Individuals Seen by Access Type	Total
Scheduled Their Appointment by Phone (211/DHC/Direct Call)	4
Referred by First Responder	17
Referred by Medical Professional	0
Referred by NH Project First	0
Referred by Safe Station	34
Referred by Social Service Agency or Clergy	3
Referred, Other	85
Walk-Ins	167
Total	310

Count of Referrals Made by Type	Total
Medications for Substance Use Disorder	47
Outpatient-ASAM Level 1.0: Outpatient	94
Outpatient-ASAM Level 2.1: Intensive Outpatient	18
Outpatient-ASAM Level 2.5: Partial Hospitalization	20
Outpatient-Withdrawal Management	0
Peer Recovery Support	27
Residential-ASAM Level 3.1: Low Intensity	41
Residential-ASAM Level 3.5: High Intensity (Adult)	43
Residential-Withdrawal Management	22
Total	312
A client can receive multiple referrals.	



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De-Duplicated Count of New Individuals Served by Doorway				
Doorway	Individuals Seen as Result of a Call†	Individual Walk-Ins and Other Types of Referrals‡	Individuals Assisted by Telephone Only	Total New Individuals Served§
Berlin - Androscoggin Valley Hospital	7	0	9	16
Concord - Concord Hospital/Riverbend	7	24	11	42
Dover - Wentworth-Douglass	32	40	127	199
Keene - Cheshire Medical Center	5	38	50	116
Laconia - Concord Hospital-Laconia	2	20	66	88
Lebanon - Dartmouth Hitchcock	10	2	24	36
Littleton - Littleton Regional Healthcare	21	1	14	36
Manchester - Catholic Medical Center	1	55	133	189
Nashua - Foundation Medical Partners	22	37	98	157
Total Individuals Served	107	217	532	879

† Individual initiated services by calling 211 and then visited a Doorway for evaluation and referral. Doorways assisted these individuals, both by phone and in person.

‡ Other referral types could be, Safe Station, first responders, primary care physician, social service agencies or organizations etc.

§ The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are not counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one.