



Summary of Doorway Activity, 05/01/2023-05/31/2023

Totals by Quarter														Current Three Months		
	1Q '20	2Q '20	3Q '20	4Q '20	1Q '21	2Q '21	3Q '21	4Q '21	1Q '22	2Q '22	3Q '22	4Q '22	Q1 '23	Mar '23	Apr '23	May '23
New Client Calls	1,810	2,024	2,208	2,189	2,120	2,006	1,908	1,861	1,813	1,718	2,198	1,653	1,860	713	572	659
Individuals Seen	1,170	772	1,258	1,047	1,077	1,082	1,063	1,011	1,090	1,015	1,455	1,057	1,006	377	407	473
Naloxone Kits Distributed	3,767	2,493	2,729	2,430	4,157	4,723	5,459	5,135	4,676	3,964	6,815	6,171	9,700	3,348	2,810	3,232
Clinical Evaluations	702	644	996	924	796	800	773	738	654	816	735	706	688	214	210	274
Treatment Referrals	1,186	956	1,489	1,399	1,218	1,089	1,159	891	1,026	1,069	991	903	872	260	321	434
Individuals Served**	2,692	2,552	2,897	2,775	2,812	2,693	2,548	2,535	2,900	2,475	3,192	2,561	2,659	1,057	955	1,052

**The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are not counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one.

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New Calls by Type	Opioid	Alcohol	Stimulant	Other Substance	Other Social Service	Total
Berlin - Androscoggin Valley Hospital	12	2	0	0	0	14
Concord - Concord Hospital/Riverbend	10	11	0	2	0	23
Dover - Wentworth-Douglass	89	37	3	41	13	183
Keene - Cheshire Medical Center	25	27	8	4	1	65
Laconia - Concord Hospital-Laconia	12	14	1	6	37	70
Lebanon - Dartmouth Hitchcock	18	8	4	3	4	37
Littleton - Littleton Regional Healthcare	4	5	0	0	1	10
Manchester - Catholic Medical Center	44	47	21	3	28	143
Nashua - Foundation Medical Partners	26	20	8	3	57	114
Total	240	171	45	62	141	659



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Count of Individuals Seen by Reason Type	Total
Opioid related	246
Methamphetamine Related	30
Cocaine Related	45
Other Stimulant Related	15
Marijuana Related	4
Alcohol Related	121
Other Substance Related	3
Other Social Service Related	9
Total	473

Count of Individuals Seen by Access Type	Total
Scheduled Their Appointment by Phone (211/DHC/Direct Call)	5
Referred by First Responder	22
Referred by Medical Professional	0
Referred by NH Project First	1
Referred by Safe Station	39
Referred by Social Service Agency or Clergy	9
Referred, Other	85
Walk-Ins	312
Total	473

Count of Referrals Made by Type	Total
Medications for Substance Use Disorder	44
Outpatient-ASAM Level 1.0: Outpatient	105
Outpatient-ASAM Level 2.1: Intensive Outpatient	31
Outpatient-ASAM Level 2.5: Partial Hospitalization	24
Outpatient-Withdrawal Management	4
Peer Recovery Support	143
Residential-ASAM Level 3.1: Low Intensity	14
Residential-ASAM Level 3.5: High Intensity (Adult)	44
Residential-Withdrawal Management	25
Total	434
A client can receive multiple referrals.	



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De-Duplicated Count of New Individuals Served by Doorway				
Doorway	Individuals Seen as Result of a Call†	Individual Walk-Ins and Other Types of Referrals‡	Individuals Assisted by Telephone Only	Total New Individuals Served§
Berlin - Androscoggin Valley Hospital	6	0	8	14
Concord - Concord Hospital/Riverbend	5	33	18	56
Dover - Wentworth-Douglass	21	48	162	231
Keene - Cheshire Medical Center	19	46	50	116
Laconia - Concord Hospital-Laconia	2	11	68	81
Lebanon - Dartmouth Hitchcock	5	3	32	40
Littleton - Littleton Regional Healthcare	4	1	6	11
Manchester - Catholic Medical Center	0	215	143	358
Nashua - Foundation Medical Partners	23	31	91	145
Total Individuals Served	85	388	578	1052

† Individual initiated services by calling 211 and then visited a Doorway for evaluation and referral. Doorways assisted these individuals, both by phone and in person.

‡ Other referral types could be, Safe Station, first responders, primary care physician, social service agencies or organizations etc.

§ The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are not counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one.