



Summary of Doorway Activity, 04/01/2023-04/30/2023

Totals by Quarter														Current Three Months		
	1Q '20	2Q '20	3Q '20	4Q '20	1Q '21	2Q '21	3Q '21	4Q '21	1Q '22	2Q '22	3Q '22	4Q '22	Q1 '23	Feb '23	Mar '23	Apr '23
New Client Calls	1,810	2,024	2,208	2,189	2,120	2,006	1,908	1,861	1,813	1,718	2,198	1,653	1,860	487	713	572
Individuals Seen	1,170	772	1,258	1,047	1,077	1,082	1,063	1,011	1,090	1,015	1,455	1,057	1,006	314	377	407
Naloxone Kits Distributed	3,767	2,493	2,729	2,430	4,157	4,723	5,459	5,135	4,676	3,964	6,815	6,171	9,700	3,348	3,348	2,810
Clinical Evaluations	702	644	996	924	796	800	773	738	654	816	735	706	688	214	214	210
Treatment Referrals	1,186	956	1,489	1,399	1,218	1,089	1,159	891	1,026	1,069	991	903	872	260	260	321
Individuals Served**	2,692	2,552	2,897	2,775	2,812	2,693	2,548	2,535	2,900	2,475	3,192	2,561	2,659	782	1,057	955

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New Calls by Type	Opioid	Alcohol	Stimulant	Other Substance	Other Social Service	Total
Berlin - Androscoggin Valley Hospital	17	6	0	0	1	24
Concord - Concord Hospital/Riverbend	12	9	3	2	0	26
Dover - Wentworth-Douglass	50	22	1	31	14	118
Keene - Cheshire Medical Center	15	19	7	0	0	41
Laconia - Concord Hospital-Laconia	9	12	0	5	29	55
Lebanon - Dartmouth Hitchcock	9	6	0	1	0	16
Littleton - Littleton Regional Healthcare	10	9	1	0	2	22
Manchester - Catholic Medical Center	43	21	14	3	35	116
Nashua - Foundation Medical Partners	32	29	19	5	69	154
<b>Total</b>	<b>197</b>	<b>133</b>	<b>45</b>	<b>47</b>	<b>150</b>	<b>572</b>



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Count of Individuals Seen by Reason Type	Total
Opioid related	233
Methamphetamine Related	45
Cocaine Related	28
Other Stimulant Related	2
Marijuana Related	2
Alcohol Related	75
Other Substance Related	9
Other Social Service Related	12
<b>Total</b>	<b>407</b>

Count of Individuals Seen by Access Type	Total
Scheduled Their Appointment by Phone (211/DHC/Direct Call)	7
Referred by First Responder	29
Referred by Medical Professional	0
Referred by NH Project First	14
Referred by Safe Station	40
Referred by Social Service Agency or Clergy	20
Referred, Other	67
Walk-Ins	230
<b>Total</b>	<b>407</b>

Count of Referrals Made by Type	Total
Medications for Substance Use Disorder	37
Outpatient-ASAM Level 1.0: Outpatient	92
Outpatient-ASAM Level 2.1: Intensive Outpatient	26
Outpatient-ASAM Level 2.5: Partial Hospitalization	22
Outpatient-Withdrawal Management	3
Peer Recovery Support	81
Residential-ASAM Level 3.1: Low Intensity	17
Residential-ASAM Level 3.5: High Intensity (Adult)	26
Residential-Withdrawal Management	17
<b>Total</b>	<b>321</b>
A client can receive multiple referrals.	



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De-Duplicated Count of New Individuals Served by Doorway				
Doorway	Individuals Seen as Result of a Call†	Individual Walk-Ins and Other Types of Referrals‡	Individuals Assisted by Telephone Only	Total New Individuals Served§
Berlin - Androscoggin Valley Hospital	6	8	18	32
Concord - Concord Hospital/Riverbend	5	40	21	66
Dover - Wentworth-Douglass	22	23	96	141
Keene - Cheshire Medical Center	9	32	50	116
Laconia - Concord Hospital-Laconia	4	14	51	69
Lebanon - Dartmouth Hitchcock	2	8	14	24
Littleton - Littleton Regional Healthcare	4	1	18	23
Manchester - Catholic Medical Center	0	172	116	288
Nashua - Foundation Medical Partners	15	42	139	196
<b>Total Individuals Served</b>	<b>67</b>	<b>340</b>	<b>523</b>	<b>955</b>

† Individual initiated services by calling 211 and then visited a Doorway for evaluation and referral. Doorways assisted these individuals, both by phone and in person.

‡ Other referral types could be, Safe Station, first responders, primary care physician, social service agencies or organizations etc.

§ The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are not counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one.