



Summary of Doorway Activity, 03/01/2023-03/31/2023

Totals by Quarter													Current Three Months		
	1Q '20	2Q '20	3Q '20	4Q '20	1Q '21	2Q '21	3Q '21	4Q '21	1Q '22	2Q '22	3Q '22	4Q '22	Jan '23	Feb '23	Mar '23
New Client Calls	1,810	2,024	2,208	2,189	2,120	2,006	1,908	1,861	1,813	1,718	2,198	1,653	660	487	713
Individuals Seen	1,170	772	1,258	1,047	1,077	1,082	1,063	1,011	1,090	1,015	1,455	1,057	315	314	377
Naloxone Kits Distributed	3,767	2,493	2,729	2,430	4,157	4,723	5,459	5,135	4,676	3,964	6,815	6,171	3,004	3,348	3,348
Clinical Evaluations	702	644	996	924	796	800	773	738	654	816	735	706	260	214	214
Treatment Referrals	1,186	956	1,489	1,399	1,218	1,089	1,159	891	1,026	1,069	991	903	352	260	260
Individuals Served**	2,692	2,552	2,897	2,775	2,812	2,693	2,548	2,535	2,900	2,475	3,192	2,561	820	782	1,057

**The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are not counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one.

Summary of Doorway Activity, 03/01/2023-03/31/2023

New Calls by Type	Opioid	Alcohol	Stimulant	Other Substance	Other Social Service	Total
Berlin - Androscoggin Valley Hospital	10	1	0	0	3	14
Concord - Concord Hospital/Riverbend	12	2	0	1	0	15
Dover - Wentworth-Douglass	82	46	3	30	24	185
Keene - Cheshire Medical Center	16	21	11	0	1	49
Laconia - Concord Hospital-Laconia	11	17	1	5	31	65
Lebanon - Dartmouth Hitchcock	17	14	0	5	4	40
Littleton - Littleton Regional Healthcare	4	4	0	0	0	8
Manchester - Catholic Medical Center	51	32	29	8	53	173
Nashua - Foundation Medical Partners	36	37	17	1	73	164
Total	239	174	61	50	189	713



Summary of Doorway Activity, 03/01/2023-03/31/2023

Count of Individuals Seen by Reason Type	Total
Opioid related	179
Methamphetamine Related	44
Cocaine Related	23
Other Stimulant Related	4
Marijuana Related	4
Alcohol Related	97
Other Substance Related	6
Other Social Service Related	20
Total	377

Count of Individuals Seen by Access Type	Total
Scheduled Their Appointment by Phone (211/DHC/Direct Call)	1
Referred by First Responder	20
Referred by Medical Professional	0
Referred by NH Project First	0
Referred by Safe Station	33
Referred by Social Service Agency or Clergy	20
Referred, Other	71
Walk-Ins	232
Total	377

Count of Referrals Made by Type	Total
Medications for Substance Use Disorder	33
Outpatient-ASAM Level 1.0: Outpatient	76
Outpatient-ASAM Level 2.1: Intensive Outpatient	34
Outpatient-ASAM Level 2.5: Partial Hospitalization	17
Outpatient-Withdrawal Management	4
Peer Recovery Support	26
Residential-ASAM Level 3.1: Low Intensity	10
Residential-ASAM Level 3.5: High Intensity (Adult)	36
Residential-Withdrawal Management	24
Total	260
A client can receive multiple referrals.	



Summary of Doorway Activity, 03/01/2023-03/31/2023

De-Duplicated Count of New Individuals Served by Doorway				
Doorway	Individuals Seen as Result of a Call†	Individual Walk-Ins and Other Types of Referrals‡	Individuals Assisted by Telephone Only	Total New Individuals Served§
Berlin - Androscoggin Valley Hospital	4	4	10	18
Concord - Concord Hospital/Riverbend	2	32	13	47
Dover - Wentworth-Douglass	23	32	162	217
Keene - Cheshire Medical Center	14	29	50	116
Laconia - Concord Hospital-Laconia	1	12	64	77
Lebanon - Dartmouth Hitchcock	10	2	30	42
Littleton - Littleton Regional Healthcare	2	0	6	8
Manchester - Catholic Medical Center	0	167	173	340
Nashua - Foundation Medical Partners	15	28	149	192
Total Individuals Served	71	306	657	1057
† Individual initiated services by calling 211 and then visited a Doorway for evaluation and referral. Doorways assisted these individuals, both by phone and in person.				
‡ Other referral types could be, Safe Station, first responders, primary care physician, social service agencies or organizations etc.				
§ The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are <u>not</u> counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one.				