



Summary of Doorway Activity, 02/01/2023-02/28/2023

	Totals by Quarter												Current Three Months		
	1Q '20	2Q '20	3Q '20	4Q '20	1Q '21	2Q '21	3Q '21	4Q '21	1Q '22	2Q '22	3Q '22	4Q '22	Dec' 22	Jan '23	Feb '23
New Client Calls	1,810	2,024	2,208	2,189	2,120	2,006	1,908	1,861	1,813	1,718	2,198	1,653	536	660	487
Individuals Seen	1,170	772	1,258	1,047	1,077	1,082	1,063	1,011	1,090	1,015	1,455	1,057	366	315	314
Naloxone Kits Distributed	3,767	2,493	2,729	2,430	4,157	4,723	5,459	5,135	4,676	3,964	6,815	6,171	2,007	3,004	3,348
Clinical Evaluations	702	644	996	924	796	800	773	738	654	816	735	706	267	260	214
Treatment Referrals	1,186	956	1,489	1,399	1,218	1,089	1,159	891	1,026	1,069	991	903	326	352	260
Individuals Served**	2,692	2,552	2,897	2,775	2,812	2,693	2,548	2,535	2,900	2,475	3,192	2,561	816	820	782

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New Calls by Type	Opioid	Alcohol	Stimulant	Other Substance	Other Social Service	Total
Berlin - Androscoggin Valley Hospital	12	7	0	1	0	20
Concord - Concord Hospital/Riverbend	5	11	1	0	0	17
Dover - Wentworth-Douglass	53	17	2	24	6	102
Keene - Cheshire Medical Center	18	17	8	1	1	45
Laconia - Concord Hospital-Laconia	13	15	3	6	21	58
Lebanon - Dartmouth Hitchcock	8	5	3	1	8	25
Littleton - Littleton Regional Healthcare	4	1	2	0	0	7
Manchester - Catholic Medical Center	32	20	10	3	24	89
Nashua - Foundation Medical Partners	33	19	9	5	58	124
Total	178	112	38	41	118	487



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Count of Individuals Seen by Reason Type	Total
Opioid related	173
Methamphetamine Related	29
Cocaine Related	26
Other Stimulant Related	0
Marijuana Related	2
Alcohol Related	77
Other Substance Related	0
Other Social Service Related	8
Total	314

Count of Individuals Seen by Access Type	Total
Scheduled Their Appointment by Phone (211/DHC/Direct Call)	6
Referred by First Responder	19
Referred by Medical Professional	0
Referred by NH Project First	0
Referred by Safe Station	23
Referred by Social Service Agency or Clergy	13
Referred, Other	66
Walk-Ins	187
Total	314

Count of Referrals Made by Type	Total
Medications for Substance Use Disorder	38
Outpatient-ASAM Level 1.0: Outpatient	73
Outpatient-ASAM Level 2.1: Intensive Outpatient	31
Outpatient-ASAM Level 2.5: Partial Hospitalization	17
Outpatient-Withdrawal Management	5
Peer Recovery Support	33
Residential-ASAM Level 3.1: Low Intensity	19
Residential-ASAM Level 3.5: High Intensity (Adult)	30
Residential-Withdrawal Management	14
Total	260
A client can receive multiple referrals.	



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De-Duplicated Count of New Individuals Served by Doorway				
Doorway	Individuals Seen as Result of a Call†	Individual Walk-Ins and Other Types of Referrals‡	Individuals Assisted by Telephone Only	Total New Individuals Served§
Berlin - Androscoggin Valley Hospital	4	4	16	24
Concord - Concord Hospital/Riverbend	5	25	12	42
Dover - Wentworth-Douglass	20	24	82	126
Keene - Cheshire Medical Center	13	24	50	116
Laconia - Concord Hospital-Laconia	3	7	55	65
Lebanon - Dartmouth Hitchcock	9	4	16	29
Littleton - Littleton Regional Healthcare	5	1	2	8
Manchester - Catholic Medical Center	0	134	89	223
Nashua - Foundation Medical Partners	7	25	117	149
Total Individuals Served	66	248	439	782

† Individual initiated services by calling 211 and then visited a Doorway for evaluation and referral. Doorways assisted these individuals, both by phone and in person.

‡ Other referral types could be, Safe Station, first responders, primary care physician, social service agencies or organizations etc.

§ The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are not counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one.