



Summary of Doorway Activity, 1/1/2023 – 1/31/2023

| | Totals by Quarter | | | | | | | | | | | Current Three Months | | |
|---------------------------|-------------------|--------|--------|--------|--------|-------|-------|-------|--------|--------|--------|----------------------|---------|---------|
| | 2Q '20 | 3Q '20 | 4Q '20 | 1Q '21 | 2Q '21 | 3Q'21 | 4Q'21 | 1Q'22 | 2Q '22 | 3Q '22 | 4Q '22 | Nov '22 | Dec '22 | Jan '22 |
| New Client Calls | 2,024 | 2,208 | 2,189 | 2,120 | 2,006 | 1,908 | 1,861 | 1,813 | 1,718 | 2,198 | 1,653 | 551 | 536 | 660 |
| Individuals Seen | 772 | 1,258 | 1,047 | 1,077 | 1,082 | 1,063 | 1,011 | 1,090 | 1,015 | 1,455 | 1,057 | 396 | 366 | 368 |
| Naloxone Kits Distributed | 2,493 | 2,729 | 2,430 | 4,157 | 4,723 | 5,459 | 5,135 | 4,676 | 3,964 | 6,815 | 6,171 | 1,795 | 2,007 | 3,004 |
| Clinical Evaluations | 644 | 996 | 924 | 796 | 800 | 773 | 738 | 654 | 816 | 735 | 706 | 235 | 267 | 260 |
| Treatment Referrals | 956 | 1,489 | 1,399 | 1,218 | 1,089 | 1,159 | 891 | 1,026 | 1,069 | 991 | 903 | 296 | 326 | 352 |
| Individuals Served** | 2,552 | 2,897 | 2,775 | 2,812 | 2,693 | 2,548 | 2,535 | 2,900 | 2,475 | 3,192 | 2,561 | 873 | 816 | 820 |

**The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are not counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one.

Summary of Doorway Activity, 1/1/2023 – 1/31/2023

| New Calls by Type | Opioid | Alcohol | Stimulant | Other Substance | Other Social Service | Total |
|---|------------|------------|-----------|-----------------|----------------------|------------|
| Berlin - Androscoggin Valley Hospital | 21 | 7 | 0 | 0 | 0 | 28 |
| Concord - Concord Hospital/Riverbend | 10 | 9 | 3 | 1 | 0 | 23 |
| Dover - Wentworth-Douglass | 66 | 27 | 1 | 27 | 27 | 148 |
| Keene - Cheshire Medical Center | 28 | 36 | 6 | 4 | 1 | 75 |
| Laconia - Concord Hospital-Laconia | 14 | 12 | 2 | 4 | 30 | 62 |
| Lebanon - Dartmouth Hitchcock | 8 | 9 | 1 | 8 | 3 | 29 |
| Littleton - Littleton Regional Healthcare | 5 | 4 | 3 | 1 | 5 | 18 |
| Manchester - Catholic Medical Center | 46 | 34 | 17 | 7 | 36 | 140 |
| Nashua - Foundation Medical Partners | 18 | 18 | 8 | 5 | 88 | 137 |
| Total | 216 | 156 | 41 | 57 | 190 | 660 |



Summary of Doorway Activity, 1/1/2023 – 1/31/2023

| Count of Individuals Seen by Reason Type | Total |
|--|------------|
| Opioid related | 156 |
| Methamphetamine Related | 24 |
| Cocaine Related | 16 |
| Other Stimulant Related | 0 |
| Marijuana Related | 8 |
| Alcohol Related | 99 |
| Other Substance Related | 2 |
| Other Social Service Related | 10 |
| Total | 315 |

| Count of Individuals Seen by Access Type | Total |
|--|------------|
| Scheduled Their Appointment by Phone (211/DHC/Direct Call) | 74 |
| Referred by First Responder | 5 |
| Referred by Medical Professional | 27 |
| Referred by NH Project First | 0 |
| Referred by Safe Station | 0 |
| Referred by Social Service Agency or Clergy | 45 |
| Referred, Other | 27 |
| Walk-Ins | 137 |
| Total | 315 |

| Count of Referrals Made by Type | Total |
|--|------------|
| Medications for Substance Use Disorder | 41 |
| Outpatient-ASAM Level 1.0: Outpatient | 93 |
| Outpatient-ASAM Level 2.1: Intensive Outpatient | 31 |
| Outpatient-ASAM Level 2.5: Partial Hospitalization | 18 |
| Outpatient-Withdrawal Management | 7 |
| Peer Recovery Support | 82 |
| Residential-ASAM Level 3.1: Low Intensity | 15 |
| Residential-ASAM Level 3.5: High Intensity (Adult) | 37 |
| Residential-Withdrawal Management | 28 |
| Total | 352 |
| A client can receive multiple referrals. | |



Summary of Doorway Activity, 1/1/2023 – 1/31/2023

| De-Duplicated Count of New Individuals Served by Doorway | | | | |
|---|--|--|---|--------------------------------------|
| Doorway | Individuals Seen as Result of a Call† | Individual Walk-Ins and Other Types of Referrals‡ | Individuals Assisted by Telephone Only | Total New Individuals Served§ |
| Berlin - Androscoggin Valley Hospital | 6 | 7 | 22 | 35 |
| Concord - Concord Hospital/Riverbend | 10 | 34 | 13 | 57 |
| Dover - Wentworth-Douglass | 18 | 31 | 130 | 179 |
| Keene - Cheshire Medical Center | 13 | 49 | 50 | 116 |
| Laconia - Concord Hospital-Laconia | 3 | 11 | 59 | 73 |
| Lebanon - Dartmouth Hitchcock | 11 | 5 | 18 | 34 |
| Littleton - Littleton Regional Healthcare | 4 | 4 | 14 | 22 |
| Manchester - Catholic Medical Center | 0 | 0 | 140 | 140 |
| Nashua - Foundation Medical Partners | 9 | 27 | 128 | 164 |
| Total Individuals Served | 74 | 168 | 574 | 820 |
| † Individual initiated services by calling 211 and then visited a Doorway for evaluation and referral. Doorways assisted these individuals, both by phone and in person. | | | | |
| ‡ Other referral types could be, Safe Station, first responders, primary care physician, social service agencies or organizations etc. | | | | |
| § The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are <u>not</u> counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one. | | | | |