



Summary of Doorway Activity, 12/1/2022 – 12/31/2022

	Totals by Quarter											Current Three Months		
	1Q '20	2Q '20	3Q '20	4Q '20	1Q '21	2Q '21	3Q'21	4Q'21	1Q'22	2Q '22	3Q '22	Oct '22	Nov '22	Dec '22
New Client Calls	1,810	2,024	2,208	2,189	2,120	2,006	1,908	1,861	1,813	1,718	2,198	566	551	536
Individuals Seen	1,170	772	1,258	1,047	1,077	1,082	1,063	1,011	1,090	1,015	1,455	295	396	366
Naloxone Kits Distributed	3,767	2,493	2,729	2,430	4,157	4,723	5,459	5,135	4,676	3,964	6,815	2,369	1,795	2,007
Clinical Evaluations	702	644	996	924	796	800	773	738	654	816	735	204	235	267
Treatment Referrals	1,186	956	1,489	1,399	1,218	1,089	1,159	891	1,026	1,069	991	281	296	326
Individuals Served**	2,692	2,552	2,897	2,775	2,812	2,693	2,548	2,535	2,900	2,475	3,192	872	873	816

**The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are not counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one.

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New Calls by Type	Opioid	Alcohol	Stimulant	Other Substance	Other Social Service	Total
Berlin - Androscoggin Valley Hospital	10	5	0	2	0	17
Concord - Concord Hospital/Riverbend	14	5	9	1	0	29
Dover - Wentworth-Douglass	49	11	3	16	13	92
Keene - Cheshire Medical Center	22	29	12	3	1	67
Laconia - Concord Hospital-Laconia	13	14	0	1	16	44
Lebanon - Dartmouth Hitchcock	10	6	1	0	2	19
Littleton - Littleton Regional Healthcare	12	1	2	5	4	24
Manchester - Catholic Medical Center	29	26	14	7	19	95
Nashua - Foundation Medical Partners	30	21	17	6	75	149
Total	189	118	58	41	130	536



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Count of Individuals Seen by Reason Type	Total
Opioid related	144
Methamphetamine Related	30
Cocaine Related	29
Other Stimulant Related	1
Marijuana Related	4
Alcohol Related	89
Other Substance Related	7
Other Social Service Related	13
Total	366

Count of Individuals Seen by Access Type	Total
Scheduled Their Appointment by Phone (211/DHC/Direct Call)	98
Referred by First Responder	4
Referred by Medical Professional	23
Referred by NH Project First	0
Referred by Safe Station	0
Referred by Social Service Agency or Clergy	37
Referred, Other	11
Walk-Ins	193
Total	366

Count of Referrals Made by Type	Total
Medications for Substance Use Disorder	57
Outpatient-ASAM Level 1.0: Outpatient	91
Outpatient-ASAM Level 2.1: Intensive Outpatient	33
Outpatient-ASAM Level 2.5: Partial Hospitalization	27
Outpatient-Withdrawal Management	5
Peer Recovery Support	43
Residential-ASAM Level 3.1: Low Intensity	19
Residential-ASAM Level 3.5: High Intensity (Adult)	25
Residential-Withdrawal Management	26
Total	326
A client can receive multiple referrals.	



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De-Duplicated Count of New Individuals Served by Doorway				
Doorway	Individuals Seen as Result of a Call†	Individual Walk-Ins and Other Types of Referrals‡	Individuals Assisted by Telephone Only	Total New Individuals Served§
Berlin - Androscoggin Valley Hospital	7	3	10	20
Concord - Concord Hospital/Riverbend	15	37	14	66
Dover - Wentworth-Douglass	18	32	74	124
Keene - Cheshire Medical Center	19	37	50	116
Laconia - Concord Hospital-Laconia	5	5	39	49
Lebanon - Dartmouth Hitchcock	12	0	7	19
Littleton - Littleton Regional Healthcare	5	4	19	28
Manchester - Catholic Medical Center	0	127	95	222
Nashua - Foundation Medical Partners	17	23	132	172
Total Individuals Served	98	268	440	816

† Individual initiated services by calling 211 and then visited a Doorway for evaluation and referral. Doorways assisted these individuals, both by phone and in person.

‡ Other referral types could be, Safe Station, first responders, primary care physician, social service agencies or organizations etc.

§ The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are not counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one.