



Summary of Doorway Activity, 11/1/2022 – 11/30/2022

	Totals by Quarter											Current Three Months		
	1Q '20	2Q '20	3Q '20	4Q '20	1Q '21	2Q '21	3Q'21	4Q'21	1Q'22	2Q '22	3Q '22	Sept '22	Oct '22	Nov '22
New Client Calls	1,810	2,024	2,208	2,189	2,120	2,006	1,908	1,861	1,813	1,718	2,198	700	566	551
Individuals Seen	1,170	772	1,258	1,047	1,077	1,082	1,063	1,011	1,090	1,015	1,455	427	295	396
Naloxone Kits Distributed	3,767	2,493	2,729	2,430	4,157	4,723	5,459	5,135	4,676	3,964	6,815	3,087	2,369	1,795
Clinical Evaluations	702	644	996	924	796	800	773	738	654	816	735	232	204	235
Treatment Referrals	1,186	956	1,489	1,399	1,218	1,089	1,159	891	1,026	1,069	991	300	281	296
Individuals Served**	2,692	2,552	2,897	2,775	2,812	2,693	2,548	2,535	2,900	2,475	3,192	1,041	872	873

**The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are not counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one.

Summary of Doorway Activity, 11/1/2022 – 11/30/2022

New Calls by Type	Opioid	Alcohol	Stimulant	Other Substance	Other Social Service	Total
Berlin - Androscoggin Valley Hospital	11	13	22	22	16	2
Concord - Concord Hospital/Riverbend	0	6	4	3	2	2
Dover - Wentworth-Douglass	1	4	0	6	0	1
Keene - Cheshire Medical Center	0	0	0	1	0	0
Laconia - Concord Hospital-Laconia	0	3	0	3	0	0
Lebanon - Dartmouth Hitchcock	3	9	18	29	8	6
Littleton - Littleton Regional Healthcare	0	1	0	0	0	0
Manchester - Catholic Medical Center	0	1	2	2	0	0
Nashua - Foundation Medical Partners	15	37	46	66	26	11
Total	182	138	49	49	133	551



Summary of Doorway Activity, 11/1/2022 – 11/30/2022

Count of Individuals Seen by Reason Type	Total
Opioid related	185
Methamphetamine Related	36
Cocaine Related	26
Other Stimulant Related	2
Marijuana Related	8
Alcohol Related	112
Other Substance Related	1
Other Social Service Related	26
Total	396

Count of Individuals Seen by Access Type	Total
Scheduled Their Appointment by Phone (211/DHC/Direct Call)	74
Referred by First Responder	8
Referred by Medical Professional	37
Referred by NH Project First	0
Referred by Safe Station	6
Referred by Social Service Agency or Clergy	33
Referred, Other	11
Walk-Ins	227
Total	396

Count of Referrals Made by Type	Total
Medications for Substance Use Disorder	44
Outpatient-ASAM Level 1.0: Outpatient	91
Outpatient-ASAM Level 2.1: Intensive Outpatient	31
Outpatient-ASAM Level 2.5: Partial Hospitalization	19
Outpatient-Withdrawal Management	1
Peer Recovery Support	44
Residential-ASAM Level 3.1: Low Intensity	18
Residential-ASAM Level 3.5: High Intensity (Adult)	26
Residential-Withdrawal Management	22
Total	296
A client can receive multiple referrals.	



Summary of Doorway Activity, 11/1/2022 – 11/30/2022

De-Duplicated Count of New Individuals Served by Doorway				
Doorway	Individuals Seen as Result of a Call†	Individual Walk-Ins and Other Types of Referrals‡	Individuals Assisted by Telephone Only	Total New Individuals Served§
Berlin - Androscoggin Valley Hospital	0	19	18	37
Concord - Concord Hospital/Riverbend	11	26	7	44
Dover - Wentworth-Douglass	15	32	103	150
Keene - Cheshire Medical Center	10	56	50	116
Laconia - Concord Hospital-Laconia	8	17	39	64
Lebanon - Dartmouth Hitchcock	9	2	19	30
Littleton - Littleton Regional Healthcare	8	2	6	16
Manchester - Catholic Medical Center	0	141	104	245
Nashua - Foundation Medical Partners	13	27	131	171
Total Individuals Served	74	322	477	873

† Individual initiated services by calling 211 and then visited a Doorway for evaluation and referral. Doorways assisted these individuals, both by phone and in person.

‡ Other referral types could be, Safe Station, first responders, primary care physician, social service agencies or organizations etc.

§ The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are not counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one.