



Summary of Doorway Activity, 10/1/2022 – 10/31/2022

Totals by Quarter												Current Three Months		
	1Q '20	2Q '20	3Q '20	4Q '20	1Q '21	2Q '21	3Q'2 1	4Q'2 1	1Q'2 2	2Q '22	3Q'2 2	Aug '22	Sept '22	Oct '22
New Client Calls	1,810	2,024	2,208	2,189	2,120	2,006	1,908	1,861	1,813	1,718	2,198	915	700	566
Individuals Seen	1,170	772	1,258	1,047	1,077	1,082	1,063	1,011	1,090	1,015	1,455	459	427	295
Naloxone Kits Distributed	3,767	2,493	2,729	2,430	4,157	4,723	5,459	5,135	4,676	3,964	3,750	1,250	1,250	1,250
Clinical Evaluations	702	644	996	924	796	800	773	738	654	816	735	262	232	204
Treatment Referrals	1,186	956	1,489	1,399	1,218	1,089	1,159	891	1,026	1,069	991	360	300	281
Individuals Served**	2,692	2,552	2,897	2,775	2,812	2,693	2,548	2,535	2,900	2,475	3,192	1,257	1,041	872

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New Calls by Type	Opioid	Alcohol	Stimulant	Other Substance	Other Social Service	Total
Berlin - Androscoggin Valley Hospital	14	2	0	1	0	17
Concord - Concord Hospital/Riverbend	9	10	2	2	0	23
Dover - Wentworth-Douglass	52	19	2	14	15	102
Keene - Cheshire Medical Center	14	30	8	2	3	57
Laconia - Concord Hospital-Laconia	12	13	6	3	25	59
Lebanon - Dartmouth Hitchcock	4	5	3	3	3	18
Littleton - Littleton Regional Healthcare	0	0	1	0	3	4
Manchester - Catholic Medical Center	42	32	5	8	30	117
Nashua - Foundation Medical Partners	38	28	14	5	84	169
Total	185	139	41	38	163	566



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Count of Individuals Seen by Reason Type	Total
Opioid related	144
Methamphetamine Related	34
Cocaine Related	10
Other Stimulant Related	2
Marijuana Related	6
Alcohol Related	75
Other Substance Related	7
Other Social Service Related	17
Total	295

Count of Individuals Seen by Access Type	Total
Scheduled Their Appointment by Phone (211/DHC/Direct Call)	87
Referred by First Responder	2
Referred by Medical Professional	36
Referred by NH Project First	0
Referred by Safe Station	7
Referred by Social Service Agency or Clergy	30
Referred, Other	15
Walk-Ins	250
Total	427

Count of Referrals Made by Type	Total
Medication Assisted Treatment	49
Outpatient-ASAM Level 1.0: Outpatient	88
Outpatient-ASAM Level 2.1: Intensive Outpatient	20
Outpatient-ASAM Level 2.5: Partial Hospitalization	21
Outpatient-Withdrawal Management	1
Peer Recovery Support	31
Residential-ASAM Level 3.1: Low Intensity	15
Residential-ASAM Level 3.5: High Intensity (Adult)	31
Residential-Withdrawal Management	25
Total	281
A client can receive multiple referrals.	



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De-Duplicated Count of New Individuals Served by Doorway				
Doorway	Individuals Seen as Result of a Call†	Individual Walk-Ins and Other Types of Referrals‡	Individuals Assisted by Telephone Only	Total New Individuals Served§
Berlin - Androscoggin Valley Hospital	9	10	8	27
Concord - Concord Hospital/Riverbend	9	27	14	50
Dover - Wentworth-Douglass	10	23	92	125
Keene - Cheshire Medical Center	15	42	42	99
Laconia - Concord Hospital-Laconia	2	22	57	81
Lebanon - Dartmouth Hitchcock	10	5	8	23
Littleton - Littleton Regional Healthcare	4	0	0	4
Manchester - Catholic Medical Center	0	148	117	265
Nashua - Foundation Medical Partners	9	29	160	198
Total Individuals Served	68	306	498	872

† Individual initiated services by calling 211 and then visited a Doorway for evaluation and referral. Doorways assisted these individuals, both by phone and in person.

‡ Other referral types could be, Safe Station, first responders, primary care physician, social service agencies or organizations etc.

§ The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are not counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one.