



Summary of Doorway Activity, 9/1/2022 – 9/30/2022

Totals by Quarter														Current Three Months		
	2Q '19	3Q '19	4Q '19	1Q '20	2Q '20	3Q '20	4Q '20	1Q '21	2Q '21	3Q '21	4Q '21	1Q '22	2Q '22	July '22	Aug '22	Sept '22
New Client Calls	849	1,128	1,386	1,810	2,024	2,208	2,189	2,120	2,006	1,908	1,861	1,813	1,718	583	915	700
Individuals Seen	1,233	1,161	1,013	1,170	772	1,258	1,047	1,077	1,082	1,063	1,011	1,090	1,015	569	459	427
Naloxone Kits Distributed	1,856	2,517	4,053	3,767	2,493	2,729	2,430	4,157	4,723	5,459	5,135	4,676	3,964	1,250	1,250	1,250
Clinical Evaluations	906	873	837	702	644	996	924	796	800	773	738	654	816	241	262	232
Treatment Referrals	1,443	1,479	1,372	1,186	956	1,489	1,399	1,218	1,089	1,159	891	1,026	1,069	331	360	300
Individuals Served**	1,830	2,007	2,121	2,692	2,552	2,897	2,775	2,812	2,693	2,548	2,535	2,900	2,475	894	1,257	1,041

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New Calls by Type	Opioid	Alcohol	Stimulant	Other Substance	Other Social Service	Total
Berlin - Androscoggin Valley Hospital	6	3	0	4	0	13
Concord - Concord Hospital/Riverbend	3	6	3	1	0	13
Dover - Wentworth-Douglass	69	17	0	26	18	130
Keene - Cheshire Medical Center	25	33	7	1	3	69
Laconia - Concord Hospital-Laconia	14	14	1	3	47	79
Lebanon - Dartmouth Hitchcock	7	11	3	1	11	33
Littleton - Littleton Regional Healthcare	5	2	1	0	2	10
Manchester - Catholic Medical Center	44	32	20	0	38	134
Nashua - Foundation Medical Partners	76	34	15	3	91	219
<b>Total</b>	<b>249</b>	<b>152</b>	<b>50</b>	<b>39</b>	<b>210</b>	<b>700</b>



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Count of Individuals Seen by Reason Type	Total
Opioid related	211
Methamphetamine Related	34
Cocaine Related	23
Other Stimulant Related	4
Marijuana Related	5
Alcohol Related	117
Other Substance Related	14
Other Social Service Related	19
<b>Total</b>	<b>427</b>

Count of Individuals Seen by Access Type	Total
Scheduled Their Appointment by Phone (211/DHC/Direct Call)	87
Referred by First Responder	2
Referred by Medical Professional	36
Referred by NH Project First	0
Referred by Safe Station	7
Referred by Social Service Agency or Clergy	30
Referred, Other	15
Walk-Ins	250
<b>Total</b>	<b>427</b>

Count of Referrals Made by Type	Total
Medication Assisted Treatment	46
Outpatient-ASAM Level 1.0: Outpatient	73
Outpatient-ASAM Level 2.1: Intensive Outpatient	30
Outpatient-ASAM Level 2.5: Partial Hospitalization	18
Outpatient-Withdrawal Management	4
Peer Recovery Support	44
Residential-ASAM Level 3.1: Low Intensity	12
Residential-ASAM Level 3.5: High Intensity (Adult)	41
Residential-Withdrawal Management	32
<b>Total</b>	<b>300</b>
A client can receive multiple referrals.	



Summary of Doorway Activity, 9/1/2022 – 9/30/2022

De-Duplicated Count of New Individuals Served by Doorway				
Doorway	Individuals Seen as Result of a Call†	Individual Walk-Ins and Other Types of Referrals‡	Individuals Assisted by Telephone Only	Total New Individuals Served§
Berlin - Androscoggin Valley Hospital	5	7	8	20
Concord - Concord Hospital/Riverbend	3	25	10	38
Dover - Wentworth-Douglass	19	24	111	154
Keene - Cheshire Medical Center	15	54	54	123
Laconia - Concord Hospital-Laconia	0	21	80	101
Lebanon - Dartmouth Hitchcock	15	1	18	34
Littleton - Littleton Regional Healthcare	9	4	1	14
Manchester - Catholic Medical Center	0	161	134	295
Nashua - Foundation Medical Partners	21	43	198	262
<b>Total Individuals Served</b>	<b>87</b>	<b>340</b>	<b>614</b>	<b>1041</b>

† Individual initiated services by calling 211 and then visited a Doorway for evaluation and referral. Doorways assisted these individuals, both by phone and in person.

‡ Other referral types could be, Safe Station, first responders, primary care physician, social service agencies or organizations etc.

§ The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are not counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one.