



Summary of Doorway Activity, 8/1/2022 – 8/31/2022

Totals by Quarter														Current Three Months		
	2Q '19	3Q '19	4Q '19	1Q '20	2Q '20	3Q '20	4Q '20	1Q '21	2Q '21	3Q '21	4Q '21	1Q '22	2Q '22	June '22	July '22	Aug '22
New Client Calls	849	1,128	1,386	1,810	2,024	2,208	2,189	2,120	2,006	1,908	1,861	1,813	1,718	585	583	915
Individuals Seen	1,233	1,161	1,013	1,170	772	1,258	1,047	1,077	1,082	1,063	1,011	1,090	1,015	389	569	459
Naloxone Kits Distributed	1,856	2,517	4,053	3,767	2,493	2,729	2,430	4,157	4,723	5,459	5,135	4,676	3,964	1,393	1,250	1,250
Clinical Evaluations	906	873	837	702	644	996	924	796	800	773	738	654	816	304	241	262
Treatment Referrals	1,443	1,479	1,372	1,186	956	1,489	1,399	1,218	1,089	1,159	891	1,026	1,069	354	331	360
Individuals Served**	1,830	2,007	2,121	2,692	2,552	2,897	2,775	2,812	2,693	2,548	2,535	2,900	2,475	883	894	1,257

Summary of Doorway Activity, 8/1/2022 – 8/31/2022

New Calls by Type	Opioid	Alcohol	Stimulant	Other Substance	Other Social Service	Total
Berlin - Androscoggin Valley Hospital	4	1	0	1	0	6
Concord - Concord Hospital/Riverbend	7	9	2	0	0	18
Dover - Wentworth-Douglass	55	30	0	20	14	119
Keene - Cheshire Medical Center	17	35	8	4	3	67
Laconia - Concord Hospital-Laconia	17	17	6	9	39	88
Lebanon - Dartmouth Hitchcock	11	3	2	4	3	23
Littleton - Littleton Regional Healthcare	17	5	1	0	1	24
Manchester - Catholic Medical Center	86	54	40	4	70	254
Nashua - Foundation Medical Partners	109	44	19	6	138	316
Total	323	198	78	48	268	915



Summary of Doorway Activity, 8/1/2022 – 8/31/2022

Count of Individuals Seen by Reason Type	Total
Opioid related	204
Methamphetamine Related	41
Cocaine Related	23
Other Stimulant Related	2
Marijuana Related	7
Alcohol Related	111
Other Substance Related	14
Other Social Service Related	57
Total	459

Count of Individuals Seen by Access Type	Total
Scheduled Their Appointment by Phone (211/DHC/Direct Call)	8
Referred by First Responder	38
Referred by Medical Professional	0
Referred by NH Project First	0
Referred by Safe Station	35
Referred by Social Service Agency or Clergy	26
Referred, Other	114
Walk-Ins	238
Total	459

Count of Referrals Made by Type	Total
Medication Assisted Treatment	62
Outpatient-ASAM Level 1.0: Outpatient	104
Outpatient-ASAM Level 2.1: Intensive Outpatient	28
Outpatient-ASAM Level 2.5: Partial Hospitalization	19
Outpatient-Withdrawal Management	3
Peer Recovery Support	43
Residential-ASAM Level 3.1: Low Intensity	25
Residential-ASAM Level 3.5: High Intensity (Adult)	38
Residential-Withdrawal Management	38
Total	360
A client can receive multiple referrals.	



Summary of Doorway Activity, 8/1/2022 – 8/31/2022

De-Duplicated Count of New Individuals Served by Doorway				
Doorway	Individuals Seen as Result of a Call†	Individual Walk-Ins and Other Types of Referrals‡	Individuals Assisted by Telephone Only	Total New Individuals Served§
Berlin - Androscoggin Valley Hospital	1	15	5	21
Concord - Concord Hospital/Riverbend	5	23	13	41
Dover - Wentworth-Douglass	7	32	112	151
Keene - Cheshire Medical Center	14	51	53	118
Laconia - Concord Hospital-Laconia	1	17	87	105
Lebanon - Dartmouth Hitchcock	10	3	13	26
Littleton - Littleton Regional Healthcare	9	3	15	27
Manchester - Catholic Medical Center	0	138	254	392
Nashua - Foundation Medical Partners	67	60	249	376
Total Individuals Served	114	342	801	1257

† Individual initiated services by calling 211 and then visited a Doorway for evaluation and referral. Doorways assisted these individuals, both by phone and in person.

‡ Other referral types could be, Safe Station, first responders, primary care physician, social service agencies or organizations etc.

§ The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are not counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one.