



Summary of Doorway Activity, 7/1/2022 – 7/31/2022

94Totals by Quarter													Current Three Months		
	3Q '19	4Q '19	1Q '20	2Q '20	3Q '20	4Q '20	1Q '21	2Q '21	3Q '21	4Q '21	1Q '22	2Q '22	May '22	June '22	July '22
New Client Calls	1,128	1,386	1,810	2,024	2,208	2,189	2,120	2,006	1,908	1,861	1,813	1,718	522	585	583
Individuals Seen	1,161	1,013	1,170	772	1,258	1,047	1,077	1,082	1,063	1,011	1,090	1,015	296	389	403
Naloxone Kits Distributed	2,517	4,053	3,767	2,493	2,729	2,430	4,157	4,723	5,459	5,135	4,676	3,964	1,321	1,393	1,250
Clinical Evaluations	873	837	702	644	996	924	796	800	773	738	654	816	243	304	241
Treatment Referrals	1,479	1,372	1,186	956	1,489	1,399	1,218	1,089	1,159	891	1,026	1,069	357	354	331
Individuals Served**	2,007	2,121	2,692	2,552	2,897	2,775	2,812	2,693	2,548	2,535	2,900	2,475	740	883	894

**The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are not counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one.

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New Calls by Type	Opioid	Alcohol	Stimulant	Other Substance	Other Social Service	Total
Berlin - Androscoggin Valley Hospital	6	1	0	0	0	7
Concord - Concord Hospital/Riverbend	17	15	3	0	0	35
Dover - Wentworth-Douglass	55	19	0	12	13	99
Keene - Cheshire Medical Center	17	28	7	1	2	55
Laconia - Concord Hospital-Laconia	13	21	2	0	33	69
Lebanon - Dartmouth Hitchcock	17	12	2	2	2	35
Littleton - Littleton Regional Healthcare	10	3	0	0	1	14
Manchester - Catholic Medical Center	25	25	6	4	39	99
Nashua - Foundation Medical Partners	45	24	20	5	76	170
Total	205	148	40	24	166	583



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Count of Individuals Seen by Reason Type	Total
Opioid related	187
Methamphetamine Related	30
Cocaine Related	30
Other Stimulant Related	2
Marijuana Related	6
Alcohol Related	117
Other Substance Related	2
Other Social Service Related	29
Total	569

Count of Individuals Seen by Access Type	Total
Scheduled Their Appointment by Phone (211/DHC/Direct Call)	261
Referred by First Responder	27
Referred by Medical Professional	0
Referred by NH Project First	0
Referred by Safe Station	35
Referred by Social Service Agency or Clergy	6
Referred, Other	9
Walk-Ins	231
Total	569

Count of Referrals Made by Type	Total
Medications for Substance Use Disorders	75
Outpatient-ASAM Level 1.0: Outpatient	75
Outpatient-ASAM Level 2.1: Intensive Outpatient	40
Outpatient-ASAM Level 2.5: Partial Hospitalization	28
Outpatient-Withdrawal Management	2
Peer Recovery Support	24
Residential-ASAM Level 3.1: Low Intensity	12
Residential-ASAM Level 3.5: High Intensity (Adult)	40
Residential-Withdrawal Management	35
Total	331
A client can receive multiple referrals.	



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De-Duplicated Count of New Individuals Served by Doorway				
Doorway	Individuals Seen as Result of a Call†	Individual Walk-Ins and Other Types of Referrals‡	Individuals Assisted by Telephone Only	Total New Individuals Served§
Berlin - Androscoggin Valley Hospital	3	1	4	8
Concord - Concord Hospital/Riverbend	7	27	30	64
Dover - Wentworth-Douglass	13	35	86	134
Keene - Cheshire Medical Center	16	46	39	101
Laconia - Concord Hospital-Laconia	3	21	67	91
Lebanon - Dartmouth Hitchcock	20	4	15	39
Littleton - Littleton Regional Healthcare	9	0	5	14
Manchester - Catholic Medical Center	104	127	-5	226
Nashua - Foundation Medical Partners	86	47	84	217
Total Individuals Served	261	308	325	894

† Individual initiated services by calling 211 and then visited a Doorway for evaluation and referral. Doorways assisted these individuals, both by phone and in person.

‡ Other referral types could be, Safe Station, first responders, primary care physician, social service agencies or organizations etc.

§ The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are not counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one.