



Summary of Doorway Activity, 6/1/2022 – 6/30/2022

	Totals by Quarter												Current Three Months		
	2Q '19	3Q '19	4Q '19	1Q '20	2Q '20	3Q '20	4Q '20	1Q '21	2Q '21	3Q'21	4Q '21	1Q '22	April '22	May '22	June '22
New Client Calls	849	1,128	1,386	1,810	2,024	2,208	2,189	2,120	2,006	1,908	1,861	1,813	611	522	585
Individuals Seen	1,233	1,161	1,013	1,170	772	1,258	1,047	1,077	1,082	1,063	1,011	1,090	330	296	389
Naloxone Kits Distributed	1,856	2,517	4,041	3,767	2,493	2,729	2,430	4,157	4,723	5,459	5,135	4,676	1,285	1,321	1,393
Clinical Evaluations	906	873	837	702	644	996	924	796	800	773	738	654	269	243	304
Treatment Referrals	1,443	1,479	1,372	1,186	956	1,489	1,399	1,218	1,089	1,159	891	1,026	358	357	354
Individuals Served**	1,830	2,007	2,121	2,692	2,552	2,897	2,775	2,812	2,693	2,548	2,535	2,900	852	740	883

\*\*The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are not counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one.

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New Calls by Type	Opioid	Alcohol	Stimulant	Other Substance	Other Social Service	Total
Berlin - Androscoggin Valley Hospital	4	3	0	2	0	9
Concord - Concord Hospital/Riverbend	9	21	10	3	0	43
Dover - Wentworth-Douglass	51	18	0	8	7	84
Keene - Cheshire Medical Center	13	32	9	2	1	57
Laconia - Concord Hospital-Laconia	11	23	10	1	32	77
Lebanon - Dartmouth Hitchcock	9	8	4	0	6	27
Littleton - Littleton Regional Healthcare	12	6	5	0	1	24
Manchester - Catholic Medical Center	41	25	14	6	25	111
Nashua - Foundation Medical Partners	35	38	7	1	72	153
<b>Total</b>	<b>185</b>	<b>174</b>	<b>59</b>	<b>23</b>	<b>144</b>	<b>585</b>



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Count of Individuals Seen by Reason Type	Total
Opioid related	121
Methamphetamine Related	22
Cocaine Related	8
Other Stimulant Related	38
Marijuana Related	18
Alcohol Related	165
Other Substance Related	3
Other Social Service Related	6
<b>Total</b>	<b>381</b>

Count of Individuals Seen by Access Type	Total
Scheduled Their Appointment by Phone (211/DHC/Direct Call)	4
Referred by First Responder	40
Referred by Medical Professional	0
Referred by NH Project First	0
Referred by Safe Station	24
Referred by Social Service Agency or Clergy	4
Referred, Other	74
Walk-Ins	236
<b>Total</b>	<b>381</b>

Count of Referrals Made by Type	Total
Medications for Substance Use Disorders	46
Outpatient-ASAM Level 1.0: Outpatient	88
Outpatient-ASAM Level 2.1: Intensive Outpatient	39
Outpatient-ASAM Level 2.5: Partial Hospitalization	18
Outpatient-Withdrawal Management	4
Peer Recovery Support	49
Residential-ASAM Level 3.1: Low Intensity	31
Residential-ASAM Level 3.5: High Intensity (Adult)	34
Residential-Withdrawal Management	45
<b>Total</b>	<b>354</b>
A client can receive multiple referrals.	



Summary of Doorway Activity, 6/1/2022 – 6/30/2022

De-Duplicated Count of New Individuals Served by Doorway				
Doorway	Individuals Seen as Result of a Call†	Individual Walk-Ins and Other Types of Referrals‡	Individuals Assisted by Telephone Only	Total New Individuals Served§
Berlin - Androscoggin Valley Hospital	7	0	2	9
Concord - Concord Hospital/Riverbend	13	28	30	71
Dover - Wentworth-Douglass	17	35	67	119
Keene - Cheshire Medical Center	21	38	36	95
Laconia - Concord Hospital-Laconia	0	24	77	101
Lebanon - Dartmouth Hitchcock	8	4	21	33
Littleton - Littleton Regional Healthcare	9	0	15	24
Manchester - Catholic Medical Center	0	141	111	252
Nashua - Foundation Medical Partners	6	26	147	179
<b>Total New Individuals Served</b>	<b>81</b>	<b>296</b>	<b>506</b>	<b>883</b>

† Individual initiated services by calling 211 and then visited a Doorway for evaluation and referral. Doorways assisted these individuals, both by phone and in person.

‡ Other referral types could be, Safe Station, first responders, primary care physician, social service agencies or organizations etc.

§ The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are not counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one.