



Summary of Doorway Activity, 5/1/2022 – 5/31/2022

Totals by Quarter													Current Three Months		
	2Q '19	3Q '19	4Q '19	1Q '20	2Q '20	3Q '20	4Q '20	1Q '21	2Q '21	3Q'2 1	4Q'2 1	1Q'22	Mar '22	April '22	May '22
New Client Calls	849	1,128	1,386	1,810	2,024	2,208	2,189	2,120	2,006	1,908	1,861	1,813	600	611	522
Individuals Seen	1,233	1,161	1,013	1,170	772	1,258	1,047	1,077	1,082	1,063	1,011	1,090	361	330	296
Naloxone Kits Distributed	1,856	2,517	4,041	3,767	2,493	2,729	2,430	4,157	4,723	5,459	5,135	4,676	1,250	1,285	1,321
Clinical Evaluations	906	873	837	702	644	996	924	796	800	773	738	654	223	269	243
Treatment Referrals	1,443	1,479	1,372	1,186	956	1,489	1,399	1,218	1,089	1,159	891	1,026	369	358	357
Individuals Served**	1,830	2,007	2,121	2,692	2,552	2,897	2,775	2,812	2,693	2,548	2,535	2,900	1,094	852	740

Summary of Doorway Activity, 5/1/2022 – 5/31/2022

New Calls by Type	Opioid	Alcohol	Stimulant	Other Substance	Other Social Service	Total
Berlin - Androscoggin Valley Hospital	5	2	0	4	0	11
Concord - Concord Hospital/Riverbend	5	10	6	5	0	26
Dover - Wentworth-Douglass	72	24	1	13	16	126
Keene - Cheshire Medical Center	26	26	10	1	1	64
Laconia - Concord Hospital-Laconia	18	23	5	3	36	85
Lebanon - Dartmouth Hitchcock	12	7	2	0	2	23
Littleton - Littleton Regional Healthcare	6	4	0	3	1	14
Manchester - Catholic Medical Center	33	23	11	2	31	100
Nashua - Foundation Medical Partners	29	9	10	0	25	73
Total	206	128	45	31	112	522



Summary of Doorway Activity, 5/1/2022 – 5/31/2022

Count of Individuals Seen by Reason Type	Total
Opioid related	136
Methamphetamine Related	27
Cocaine Related	20
Other Stimulant Related	2
Marijuana Related	3
Alcohol Related	99
Other Substance Related	2
Other Social Service Related	7
Total	296

Count of Individuals Seen by Access Type	Total
Scheduled Their Appointment by Phone (211/DHC/Direct Call)	11
Referred by First Responder	28
Referred by Medical Professional	3
Referred by NH Project First	0
Referred by Safe Station	16
Referred by Social Service Agency or Clergy	15
Referred, Other	80
Walk-Ins	143
Total	296

Count of Referrals Made by Type	Total
Medications for Substance Use Disorders	52
Outpatient-ASAM Level 1.0: Outpatient	79
Outpatient-ASAM Level 2.1: Intensive Outpatient	30
Outpatient-ASAM Level 2.5: Partial Hospitalization	14
Outpatient-Withdrawal Management	0
Peer Recovery Support	99
Residential-ASAM Level 3.1: Low Intensity	17
Residential-ASAM Level 3.5: High Intensity (Adult)	33
Residential-Withdrawal Management	33
Total	357
A client can receive multiple referrals.	



Summary of Doorway Activity, 5/1/2022 – 5/31/2022

De-Duplicated Count of New Individuals Served by Doorway				
Doorway	Individuals Seen as Result of a Call†	Individual Walk-Ins and Other Types of Referrals‡	Individuals Assisted by Telephone Only	Total New Individuals Served§
Berlin - Androscoggin Valley Hospital	6	4	5	15
Concord - Concord Hospital/Riverbend	10	14	17	41
Dover - Wentworth-Douglass	20	22	106	148
Keene - Cheshire Medical Center	26	39	38	103
Laconia - Concord Hospital-Laconia	2	26	85	113
Lebanon - Dartmouth Hitchcock	13	3	10	26
Littleton - Littleton Regional Healthcare	5	3	9	17
Manchester - Catholic Medical Center	0	72	100	172
Nashua - Foundation Medical Partners	4	30	71	105
Total Individuals Served	86	213	441	740
† Individual initiated services by calling 211 and then visited a Doorway for evaluation and referral. Doorways assisted these individuals, both by phone and in person.				
‡ Other referral types could be, Safe Station, first responders, primary care physician, social service agencies or organizations etc.				
§ The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are <u>not</u> counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one.				