



Summary of Doorway Activity, 4/1/2022 – 4/30/2022

Totals by Quarter												Current Three Months		
	3Q '19	4Q '19	1Q '20	2Q '20	3Q '20	4Q '20	1Q '21	2Q '21	3Q'21	4Q'21	1Q'22	Feb '22	Mar '22	April '22
New Client Calls	1,128	1,386	1,810	2,024	2,208	2,189	2,120	2,006	1,908	1,861	1,813	610	600	611
Individuals Seen	1,161	1,013	1,170	772	1,258	1,047	1,077	1,082	1,063	1,011	1,090	334	361	330
Naloxone Kits Distributed	2,517	4,041	3,767	2,493	2,729	2,430	4,157	4,723	5,459	5,135	4,676	1,346	1,250	1,285
Clinical Evaluations	873	837	702	644	996	924	796	800	773	738	654	213	223	269
Treatment Referrals	1,479	1,372	1,186	956	1,489	1,399	1,218	1,089	1,159	891	1,026	327	369	358
Individuals Served**	2,007	2,121	2,692	2,552	2,897	2,775	2,812	2,693	2,548	2,535	2,900	914	1,094	852

**The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are not counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one.

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New Calls by Type	Opioid	Alcohol	Stimulant	Other Substance	Other Social Service	Total
Berlin - Androscoggin Valley Hospital	16	1	0	3	0	20
Concord - Concord Hospital/Riverbend	12	6	8	2	1	29
Dover - Wentworth-Douglass	106	22	0	15	14	157
Keene - Cheshire Medical Center	31	28	6	4	1	70
Laconia - Concord Hospital-Laconia	34	18	6	4	50	112
Lebanon - Dartmouth Hitchcock	12	9	1	3	2	27
Littleton - Littleton Regional Healthcare	12	5	1	0	0	18
Manchester - Catholic Medical Center	71	25	14	5	3	118
Nashua - Foundation Medical Partners	23	14	7	1	15	60
Total	317	128	43	37	86	611



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Count of Individuals Seen by Reason Type	Total
Opioid related	178
Methamphetamine Related	30
Cocaine Related	12
Other Stimulant Related	5
Marijuana Related	8
Alcohol Related	82
Other Substance Related	4
Other Social Service Related	11
Total	330

Count of Individuals Seen by Access Type	Total
Scheduled Their Appointment by Phone (211/DHC/Direct Call)	3
Referred by First Responder	15
Referred by Medical Professional	0
Referred by NH Project First	0
Referred by Safe Station	38
Referred by Social Service Agency or Clergy	7
Referred, Other	94
Walk-Ins	174
Total	331

Count of Referrals Made by Type	Total
Medication Assisted Treatment	86
Outpatient-ASAM Level 1.0: Outpatient	73
Outpatient-ASAM Level 2.1: Intensive Outpatient	20
Outpatient-ASAM Level 2.5: Partial Hospitalization	23
Outpatient-Withdrawal Management	5
Peer Recovery Support	45
Residential-ASAM Level 3.1: Low Intensity	19
Residential-ASAM Level 3.5: High Intensity (Adult)	50
Residential-Withdrawal Management	37
Total	358
A client can receive multiple referrals.	



Summary of Doorway Activity, 4/1/2022 – 4/30/2022

De-Duplicated Count of New Individuals Served by Doorway				
Doorway	Individuals Seen as Result of a Call†	Individual Walk-Ins and Other Types of Referrals‡	Individuals Assisted by Telephone Only	Total New Individuals Served§
Berlin - Androscoggin Valley Hospital	7	11	13	31
Concord - Concord Hospital/Riverbend	14	13	15	42
Dover - Wentworth-Douglass	14	37	143	194
Keene - Cheshire Medical Center	28	42	42	112
Laconia - Concord Hospital-Laconia	4	26	111	141
Lebanon - Dartmouth Hitchcock	14	1	14	29
Littleton - Littleton Regional Healthcare	8	2	10	20
Manchester - Catholic Medical Center	0	90	118	208
Nashua - Foundation Medical Partners	5	15	55	75
Total Individuals Served	94	237	521	852

† Individual initiated services by calling 211 and then visited a Doorway for evaluation and referral. Doorways assisted these individuals, both by phone and in person.

‡ Other referral types could be, Safe Station, first responders, primary care physician, social service agencies or organizations etc.

§ The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are not counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one.