



Summary of Doorway Activity, 3/1/2022 – 3/31/2022

	Totals by Quarter											Current Three Months		
	2Q '19	3Q '19	4Q '19	1Q '20	2Q '20	3Q '20	4Q '20	1Q '21	2Q '21	3Q'21	4Q'21	Jan '22	Feb '22	Mar '22
New Client Calls	849	1,128	1,386	1,810	2,024	2,208	2,189	2,120	2,006	1,908	1,849	603	610	746
Individuals Seen	1,233	1,161	1,013	1,170	772	1,258	1,047	1,077	1,082	1,063	1,001	395	334	361
Naloxone Kits Distributed	1,856	2,517	4,041	3,767	2,493	2,729	2,430	4,157	4,723	5,459	5,135	2080	1,346	1,250
Clinical Evaluations	906	873	837	702	644	996	924	796	800	773	730	218	213	223
Treatment Referrals	1,443	1,479	1,372	1,186	956	1,489	1,399	1,218	1,089	1,159	873	330	327	369
Individuals Served**	1,830	2,007	2,121	2,692	2,552	2,897	2,775	2,812	2,693	2,548	2,521	892	914	1,094

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New Calls by Type	Opioid	Alcohol	Stimulant	Other Substance	Other Social Service	Total
Berlin - Androscoggin Valley Hospital	15	3	0	2	0	20
Concord - Concord Hospital/Riverbend	22	11	7	2	0	42
Dover - Wentworth-Douglass	93	25	0	22	17	157
Keene - Cheshire Medical Center	30	18	7	1	5	61
Laconia - Concord Hospital-Laconia	33	21	6	0	60	120
Lebanon - Dartmouth Hitchcock	6	7	1	4	4	22
Littleton - Littleton Regional Healthcare	6	1	1	0	1	9
Manchester - Catholic Medical Center	56	45	8	5	66	180
Nashua - Foundation Medical Partners	35	35	12	0	53	135
Total	278	129	39	23	131	600



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Count of Individuals Seen by Reason Type	Total
Opioid related	176
Methamphetamine Related	35
Cocaine Related	24
Other Stimulant Related	2
Marijuana Related	3
Alcohol Related	97
Other Substance Related	3
Other Social Service Related	21
Total	361

Count of Referrals Made by Type	Total
Medication Assisted Treatment	64
Outpatient-ASAM Level 1.0: Outpatient	85
Outpatient-ASAM Level 2.1: Intensive Outpatient	38
Outpatient-ASAM Level 2.5: Partial Hospitalization	18
Outpatient-Withdrawal Management	4
Peer Recovery Support	54
Residential-ASAM Level 3.1: Low Intensity	25
Residential-ASAM Level 3.5: High Intensity (Adult)	47
Residential-Withdrawal Management	34
Total	369
A client can receive multiple referrals.	

Count of Individuals Seen by Access Type	Total
Scheduled Their Appointment by Phone (211/DHC/Direct Call)	87
Referred by First Responder	4
Referred by Medical Professional	39
Referred by NH Project First	0
Referred by Safe Station	4
Referred by Social Service Agency or Clergy	29
Referred, Other	14
Walk-Ins	258
Total	435



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De-Duplicated Count of New Individuals Served by Doorway				
Doorway	Individuals Seen as Result of a Call†	Individual Walk-Ins and Other Types of Referrals‡	Individuals Assisted by Telephone Only	Total New Individuals Served§
Berlin - Androscoggin Valley Hospital	9	9	11	29
Concord - Concord Hospital/Riverbend	14	20	28	62
Dover - Wentworth-Douglass	17	26	140	183
Keene - Cheshire Medical Center	14	47	47	108
Laconia - Concord Hospital-Laconia	7	33	113	153
Lebanon - Dartmouth Hitchcock	8	5	14	27
Littleton - Littleton Regional Healthcare	5	3	4	12
Manchester - Catholic Medical Center	0	177	180	357
Nashua - Foundation Medical Partners	13	28	122	163
Total Individuals Served	87	348	659	1094
† Individual initiated services by calling 211 and then visited a Doorway for evaluation and referral. Doorways assisted these individuals, both by phone and in person.				
‡ Other referral types could be, Safe Station, first responders, primary care physician, social service agencies or organizations etc.				
§ The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are <u>not</u> counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one.				