



Summary of Doorway Activity, 2/1/2022 – 2/28/2022

	Totals by Quarter											Current Three Months		
	2Q '19	3Q '19	4Q '19	1Q '20	2Q '20	3Q '20	4Q '20	1Q '21	2Q '21	3Q'21	4Q'21	Dec '21	Jan '22	Feb '22
New Client Calls	849	1,128	1,386	1,810	2,024	2,208	2,189	2,120	2,006	1,908	1,819	610	603	600
Individuals Seen	1,233	1,161	1,013	1,170	772	1,258	1,047	1,077	1,082	1,063	989	381	395	334
Naloxone Kits Distributed	1,856	2,517	4,041	3,767	2,493	2,729	2,430	4,157	4,723	5,459	5,135	1,759	2,080	1,346
Clinical Evaluations	906	873	837	702	644	996	924	796	800	773	720	214	218	213
Treatment Referrals	1,443	1,479	1,372	1,186	956	1,489	1,399	1,218	1,089	1,159	853	313	330	327
Individuals Served**	1,830	2,007	2,121	2,692	2,552	2,897	2,775	2,812	2,693	2,548	2,489	871	892	914

\*\*The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are not counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one.

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New Calls by Type	Opioid	Alcohol	Stimulant	Other Substance	Other Social Service	Total
Berlin - Androscoggin Valley Hospital	8	1	0	1	0	10
Concord - Concord Hospital/Riverbend	16	16	12	0	0	44
Dover - Wentworth-Douglass	85	21	1	4	27	138
Keene - Cheshire Medical Center	18	17	7	2	3	47
Laconia - Concord Hospital-Laconia	61	11	5	3	40	120
Lebanon - Dartmouth Hitchcock	8	6	1	1	9	25
Littleton - Littleton Regional Healthcare	7	0	2	2	2	13
Manchester - Catholic Medical Center	53	27	7	10	33	130
Nashua - Foundation Medical Partners	30	31	4	1	17	83
<b>Total</b>	<b>286</b>	<b>130</b>	<b>39</b>	<b>24</b>	<b>131</b>	<b>610</b>

\*Indicates missing data



Summary of Doorway Activity, 2/1/2022 – 2/28/2022

Count of Individuals Seen by Reason Type	Total
Opioid related	163
Methamphetamine Related	33
Cocaine Related	23
Other Stimulant Related	3
Marijuana Related	3
Alcohol Related	84
Other Substance Related	5
Other Social Service Related	20
<b>Total</b>	<b>334</b>

Count of Referrals Made by Type	Total
Medication Assisted Treatment	51
Outpatient-ASAM Level 1.0: Outpatient	90
Outpatient-ASAM Level 2.1: Intensive Outpatient	36
Outpatient-ASAM Level 2.5: Partial Hospitalization	24
Outpatient-Withdrawal Management	3
Peer Recovery Support	22
Residential-ASAM Level 3.1: Low Intensity	18
Residential-ASAM Level 3.5: High Intensity (Adult)	48
Residential-Withdrawal Management	35
<b>Total</b>	<b>327</b>
A client can receive multiple referrals.	

Count of Individuals Seen by Access Type	Total
Scheduled Their Appointment by Phone (211/DHC/Direct Call)	114
Referred by First Responder	9
Referred by Medical Professional	23
Referred by NH Project First	0
Referred by Safe Station	22
Referred by Social Service Agency or Clergy	12
Referred, Other	17
Walk-Ins	219
<b>Total</b>	<b>446</b>

\*Indicates missing data



Summary of Doorway Activity, 2/1/2022 – 2/28/2022

De-Duplicated Count of New Individuals Served by Doorway				
Doorway	Individuals Seen as Result of a Call†	Individual Walk-Ins and Other Types of Referrals‡	Individuals Assisted by Telephone Only	Total New Individuals Served§
Berlin - Androscoggin Valley Hospital	8	2	2	12
Concord - Concord Hospital/Riverbend	20	20	24	64
Dover - Wentworth-Douglass	20	26	118	164
Keene - Cheshire Medical Center	20	35	28	83
Laconia - Concord Hospital-Laconia	9	26	112	147
Lebanon - Dartmouth Hitchcock	10	3	15	28
Littleton - Littleton Regional Healthcare	12	1	1	14
Manchester - Catholic Medical Center	0	166	130	296
Nashua - Foundation Medical Partners	15	23	68	106
<b>Total Individuals Served</b>	<b>114</b>	<b>302</b>	<b>498</b>	<b>914</b>
† Individual initiated services by calling 211 and then visited a Doorway for evaluation and referral. Doorways assisted these individuals, both by phone and in person.				
‡ Other referral types could be, Safe Station, first responders, primary care physician, social service agencies or organizations etc.				
§ The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are <u>not</u> counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one.				

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