



Summary of Doorway Activity, 1/1/2022 – 1/31/2022

**Due to Covid-19 related staff shortages, the AVH Doorway data are delayed and will be added to this report upon receipt.**

Totals by Quarter												Current Three Months		
	2Q '19	3Q '19	4Q '19	1Q '20	2Q '20	3Q '20	4Q '20	1Q '21	2Q '21	3Q'21	4Q'21	Nov '21*	Dec '21	Jan '22
New Client Calls	849	1,128	1,386	1,810	2,024	2,208	2,189	2,120	2,006	1,908	1,819*	537*	580*	583*
Individuals Seen	1,233	1,161	1,013	1,170	772	1,258	1,047	1,077	1,082	1,063	989*	295*	369*	379*
Naloxone Kits Distributed	1,858	3,149	4,041	3,767	2,493	2,729	2,430	4,157	4,723	5,976	4,793*	1,534*	1725*	2025*
Clinical Evaluations	906	873	837	702	644	996	924	796	800	773	720*	258*	204*	213*
Treatment Referrals	1,443	1,479	1,372	1,186	956	1,489	1,399	1,218	1,089	1,159	853*	257*	293*	298*
Individuals Served**	1,830	2,007	2,121	2,692	2,552	2,897	2,775	2,812	2,693	2,548	2,489*	762*	839*	857*

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New Calls by Type	Opioid	Alcohol	Stimulant	Other Substance	Other Social Service	Total
Berlin - Androscoggin Valley Hospital	*	*	*	*	*	*
Concord - Concord Hospital/Riverbend	14	16	9	1	0	40
Dover - Wentworth-Douglass	78	15	0	9	10	112
Keene - Cheshire Medical Center	27	15	5	3	1	51
Laconia - Concord Hospital-Laconia	73	12	5	4	47	141
Lebanon - Dartmouth Hitchcock	10	4	2	1	2	19
Littleton - Littleton Regional Healthcare	12	2	1	0	1	16
Manchester - Catholic Medical Center	39	15	2	7	25	91
Nashua - Foundation Medical Partners	34	15	8	1	55	113
<b>Total</b>	<b>287*</b>	<b>94*</b>	<b>32*</b>	<b>26*</b>	<b>141*</b>	<b>583*</b>

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Count of Individuals Seen by Reason Type	Total
Opioid related	208
Methamphetamine Related	33
Cocaine Related	20
Other Stimulant Related	3
Marijuana Related	6
Alcohol Related	89
Other Substance Related	5
Other Social Service Related	15
<b>Total</b>	<b>379*</b>

Count of Referrals Made by Type	Total
Medication Assisted Treatment	73
Outpatient-ASAM Level 1.0: Outpatient	74
Outpatient-ASAM Level 2.1: Intensive Outpatient	28
Outpatient-ASAM Level 2.5: Partial Hospitalization	12
Outpatient-Withdrawal Management	5
Peer Recovery Support	31
Residential-ASAM Level 3.1: Low Intensity	29
Residential-ASAM Level 3.5: High Intensity (Adult)	29
Residential-Withdrawal Management	17
<b>Total</b>	<b>298*</b>
A client can receive multiple referrals.	

Count of Individuals Seen by Access Type	Total
Scheduled Their Appointment by Phone (211/DHC/Direct Call)	97
Referred by First Responder	2
Referred by Medical Professional	19
Referred by NH Project First	0
Referred by Safe Station	0
Referred by Social Service Agency or Clergy	35
Referred, Other	8
Walk-Ins	213
<b>Total</b>	<b>374*</b>

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De-Duplicated Count of New Individuals Served by Doorway				
Doorway	Individuals Seen as Result of a Call†	Individual Walk-Ins and Other Types of Referrals‡	Individuals Assisted by Telephone Only	Total New Individuals Served§
Berlin - Androscoggin Valley Hospital	*	*	*	*
Concord - Concord Hospital/Riverbend	19	14	21	54
Dover - Wentworth-Douglass	12	24	100	136
Keene - Cheshire Medical Center	22	50	29	101
Laconia - Concord Hospital-Laconia	4	21	137	162
Lebanon - Dartmouth Hitchcock	13	1	6	20
Littleton - Littleton Regional Healthcare	9	0	7	16
Manchester - Catholic Medical Center	0	145	88	233
Nashua - Foundation Medical Partners	18	22	95	135
<b>Total Individuals Served</b>	<b>97</b>	<b>277*</b>	<b>483*</b>	<b>857*</b>
† Individual initiated services by calling 211 and then visited a Doorway for evaluation and referral. Doorways assisted these individuals, both by phone and in person.				
‡ Other referral types could be, Safe Station, first responders, primary care physician, social service agencies or organizations etc.				
§ The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are <u>not</u> counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one.				

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