



Summary of Doorway Activity, 12/1/2021 – 12/31/2021

Due to Covid-19 related staff shortages, the AVH Doorway data are delayed and will be added to this report upon receipt.

Totals by Quarter											Current Three Months		
	2Q '19	3Q '19	4Q '19	1Q '20	2Q '20	3Q '20	4Q '20	1Q '21	2Q '21	3Q'21	Oct '21*	Nov '21*	Dec '21
New Client Calls	849	1,128	1,386	1,810	2,024	2,208	2,189	2,120	2,006	1,908	702*	537*	580*
New Individuals Seen	1,233	1,161	1,013	1,170	772	1,258	1,047	1,077	1,082	1,063	325*	295*	369*
Naloxone Kits Distributed	1,858	3,149	4,041	3,767	2,493	2,729	2,430	4,157	4,723	5,976	1,534*	1,534*	1,725*
Clinical Evaluations	906	873	837	702	644	996	924	796	800	773	258*	258*	204*
Treatment Referrals	1,443	1,479	1,372	1,186	956	1,489	1,399	1,218	1,089	1,159	303*	257*	293*
New Individuals Served**	1,830	2,007	2,121	2,692	2,552	2,897	2,775	2,812	2,693	2,548	888*	762*	839*

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New Calls by Type	Opioid	Alcohol	Stimulant	Other Substance	Other Social Service	Total
Berlin - Androscoggin Valley Hospital	*	*	*	*	*	*
Concord - Concord Hospital/Riverbend	7	5		0	2	7
Dover - Wentworth-Douglass	88	23		3	10	20
Keene - Cheshire Medical Center	29	21		6	4	1
Laconia - Concord Hospital-Laconia	63	15		5	3	22
Lebanon - Dartmouth Hitchcock	10	10		2	0	4
Littleton - Littleton Regional Healthcare	4	4		1	0	3
Manchester - Catholic Medical Center	21	15		3	6	8
Nashua - Foundation Medical Partners	46	25		15	3	66
Total	268	118		35	28	131

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Count of New Individuals Seen by Reason Type	Total
Opioid related	197
Methamphetamine Related	37
Cocaine Related	19
Other Stimulant Related	3
Marijuana Related	4
Alcohol Related	87
Other Substance Related	10
Other Social Service Related	12
Total	369

Count of Referrals Made by Type	Total
Medication Assisted Treatment	56
Outpatient-ASAM Level 1.0: Outpatient	89
Outpatient-ASAM Level 2.1: Intensive Outpatient	37
Outpatient-ASAM Level 2.5: Partial Hospitalization	13
Outpatient-Withdrawal Management	2
Peer Recovery Support	31
Residential-ASAM Level 3.1: Low Intensity	21
Residential-ASAM Level 3.5: High Intensity (Adult)	30
Residential-Withdrawal Management	14
Total	293
A client can receive multiple referrals.	

Count of New Individuals Seen by Access Type	Total
Scheduled Their Appointment by Phone (211/DHC/Direct Call)	124
Referred by First Responder	2
Referred by Medical Professional	19
Referred by NH Project First	0
Referred by Safe Station	0
Referred by Social Service Agency or Clergy	34
Referred, Other	3
Walk-Ins	187
Total	369

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De-Duplicated Count of New Individuals Served by Doorway				
Doorway	Individuals Seen as Result of a Call†	Individual Walk-Ins and Other Types of Referrals‡	Individuals Assisted by Telephone Only	Total New Individuals Served§
Berlin - Androscoggin Valley Hospital	*	*	*	*
Concord - Concord Hospital/Riverbend	14	13	7	34
Dover - Wentworth-Douglass	21	29	123	173
Keene - Cheshire Medical Center	19	47	42	108
Laconia - Concord Hospital-Laconia	4	29	104	137
Lebanon - Dartmouth Hitchcock	13	2	13	28
Littleton - Littleton Regional Healthcare	5	4	7	16
Manchester - Catholic Medical Center	20	115	33	168
Nashua - Foundation Medical Partners	28	6	141	175
Total Individuals Served	124	245	470	839

† Individual initiated services by calling 211 and then visited a Doorway for evaluation and referral. Doorways assisted these individuals, both by phone and in person.

‡ Other referral types could be, Safe Station, first responders, primary care physician, social service agencies or organizations etc.

§ The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are not counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one.

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