



Summary of Doorway Activity as of 11/30/2021

Due to Covid-19 related staff shortages, the AVH Doorway data is delayed and will be added to this report upon receipt.

	Totals by Quarter										Current Three Months		
	2Q '19	3Q '19	4Q '19	1Q '20	2Q '20	3Q '20	4Q '20	1Q '21	2Q '21	3Q'21	Sept'21*	Oct '21*	Nov '21*
New Client Calls	849	1,128	1,386	1,810	2,024	2,208	2,189	2,120	2,006	1,908	660*	702*	537*
Individuals Seen	1,233	1,161	1,013	1,170	772	1,258	1,047	1,077	1,082	1,063	356*	325*	295*
Naloxone Kits Distributed	1,858	3,149	4,041	3,767	2,493	2,729	2,430	4,157	4,723	5,976	2,281*	1,534*	1,534*
Clinical Assessments	906	873	837	702	644	996	924	796	800	773	246*	258*	258*
Treatment Referrals	1,443	1,479	1,372	1,186	956	1,489	1,399	1,218	1,089	1,159	380*	303*	257*
Individuals Served**	1,830	2,007	2,121	2,692	2,552	2,897	2,775	2,812	2,693	2,548	894*	888*	762*

**The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are not counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one.

Summary of Doorway Activity, 11/1/2021 – 11/30/2021

New Calls by Type	Opioid	Alcohol	Stimulant	Other Substance	Other Social Service	Total
Androscoggin Valley Hospital	*	*	*	*	*	*
Cheshire Medical Center	30	30	8	0	1	69
Concord Hospital	7	9	1	2	8	27
Concord Hospital Laconia	53	13	7	1	22	96
DHMC	9	6	1	3	3	22
Doorway of Greater Manchester	23	17	2	2	24	68
Greater Nashua	39	21	7	1	48	116
Littleton Regional Healthcare	14	1	1	0	1	17
Wentworth-Douglass	60	25	0	9	28	122
Total	235*	122*	27*	18*	135*	537*

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Summary of Doorway Activity as of 11/30/2021

Count of Individuals Seen by Reason Type	Total
Opioid related	137
Methamphetamine Related	26
Cocaine Related	27
Other Stimulant Related	1
Marijuana Related	4
Alcohol Related	88
Other Substance Related	5
Other Social Service Related	7
Total	295*

Count of Referrals Made by Type	Total
Medication Assisted Treatment	59
Outpatient-ASAM Level 1.0: Outpatient	61
Outpatient-ASAM Level 2.1: Intensive Outpatient	26
Outpatient-ASAM Level 2.5: Partial Hospitalization	21
Outpatient-Withdrawal Management	3
Peer Recovery Support	22
Residential-ASAM Level 3.1: Low Intensity	10
Residential-ASAM Level 3.5: High Intensity (Adult)	30
Residential-Withdrawal Management	25
Total	257*

Count of Individuals Seen by Access Type	Total
Scheduled Their Appointment by Phone (211/DHC/Direct Call)	105
Referred by First Responder	7
Referred by Medical Professional	19
Referred by NH Project First	0
Referred by Safe Station	0
Referred by Social Service Agency or Clergy	30
Referred, Other	3
Walk-Ins	135
Total	299*

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Summary of Doorway Activity as of 11/30/2021

De-Duplicated Count of Individuals Served by Doorway				
Doorway	Individuals Seen as Result of a Call†	Individual Walk-Ins and Other Types of Referrals‡	Individuals Assisted by Telephone Only	Total Individuals Served§
Androscoggin Valley Hospital	*	*	*	*
Cheshire Medical Center	21	45	48	114
Concord Hospital	19	17	8	44
DHMC	9	29	87	125
Greater Manchester	12	2	10	24
Greater Nashua	0	68	68	136
Littleton Regional Healthcare	25	17	91	133
Concord Hospital-Laconia	7	0	10	17
Wentworth-Douglass	12	16	141	169
Total Individuals Served	105*	194*	463*	762*
† Individual initiated services by calling 211 and then visited a Doorway for evaluation and referral. Doorways assisted these individuals, both by phone and in person.				
‡ Other referral types could be, Safe Station, first responders, primary care physician, social service agencies or organizations etc.				
§ The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are <u>not</u> counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one.				

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