



Summary of Doorway Activity as of 10/31/2021

Totals by Quarter											Current Three Months		
	2Q '19	3Q '19	4Q '19	1Q '20	2Q '20	3Q '20	4Q '20	1Q '21	2Q '21	3Q'21	Aug '21	Sept'21	Oct '21
New Client Calls	849	1,128	1,386	1,810	2,024	2,208	2,189	2,120	2,006	1,908	664	660	718
Individuals Seen	1,233	1,161	1,013	1,170	772	1,258	1,047	1,077	1,082	1,063	384	356	339
Naloxone Kits Distributed	1,858	3,149	4,041	3,767	2,493	2,729	2,430	4,157	4,723	5,976	1,117	2,281	1,538
Clinical Evaluations	906	873	837	702	644	996	924	796	800	773	286	246	269
Treatment Referrals	1,443	1,479	1,372	1,186	956	1,489	1,399	1,218	1,089	1,159	428	380	324
Individuals Served**	1,830	2,007	2,121	2,692	2,552	2,897	2,775	2,812	2,693	2,548	892	894	910

\*\*The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are not counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one.

**Summary of Doorway Activity, 10/1/2021 – 10/31/2021**

New Calls by Type	Opioid	Alcohol	Stimulant	Other Substance	Other Social Service	Total
Androscoggin Valley Hospital	12	2	1	1	0	16
Cheshire Medical Center	28	23	3	5	0	59
Concord Hospital	16	4	2	1	8	31
DHMC	11	5	2	0	0	18
Greater Manchester	31	17	10	4	76	138
Greater Nashua	52	27	9	3	15	106
Littleton Regional Healthcare	15	5	2	1	3	26
Concord Hospital-Laconia	69	26	7	3	25	130
Wentworth-Douglass	103	55	10	8	18	194
<b>Total</b>	<b>337</b>	<b>164</b>	<b>46</b>	<b>26</b>	<b>145</b>	<b>718</b>

\*Indicates missing data.



Summary of Doorway Activity as of 10/31/2021

Count of Individuals Seen by Reason Type	Total
Opioid related	195
Methamphetamine Related	33
Cocaine Related	8
Other Stimulant Related	3
Marijuana Related	2
Alcohol Related	89
Other Substance Related	6
Other Social Service Related	3
<b>Total</b>	<b>339</b>

Count of Referrals Made by Type	Total
Medication Assisted Treatment	63
Outpatient-ASAM Level 1.0: Outpatient	81
Outpatient-ASAM Level 2.1: Intensive Outpatient	37
Outpatient-ASAM Level 2.5: Partial Hospitalization	33
Outpatient-Withdrawal Management	5
Peer Recovery Support	27
Residential-ASAM Level 3.1: Low Intensity	31
Residential-ASAM Level 3.5: High Intensity (Adult)	28
Residential-Withdrawal Management	19
<b>Total</b>	<b>324</b>
A client can receive multiple referrals.	

Count of Individuals Seen by Access Type	Total
Scheduled Their Appointment by Phone (211/DHC/Direct Call)	115
Referred by First Responder	8
Referred by Medical Professional	25
Referred by NH Project First	0
Referred by Safe Station	11
Referred by Social Service Agency or Clergy	26
Referred, Other	5
Walk-Ins	149
<b>Total</b>	<b>339</b>

\*Indicates missing data.



Summary of Doorway Activity as of 10/31/2021

De-Duplicated Count of Individuals Served by Doorway				
Doorway	Individuals Seen as Result of a Call†	Individual Walk-Ins and Other Types of Referrals‡	Individuals Assisted by Telephone Only	Total Individuals Served§
Androscoggin Valley Hospital	7	6	9	22
Cheshire Medical Center	19	39	40	98
Concord Hospital	17	27	14	58
DHMC	8	4	10	22
Greater Manchester	1	86	137	224
Greater Nashua	24	9	82	115
Littleton Regional Healthcare	15	2	11	28
Concord Hospital-Laconia	3	24	127	154
Wentworth-Douglass	21	27	141	189
<b>Total Individuals Served</b>	<b>115</b>	<b>224</b>	<b>571</b>	<b>910</b>

† Individual initiated services by calling 211 and then visited a Doorway for evaluation and referral. Doorways assisted these individuals, both by phone and in person.

‡ Other referral types could be, Safe Station, first responders, primary care physician, social service agencies or organizations etc.

§The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are not counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one.

\*Indicates missing data.