



Summary of Doorway Activity as of 9/30/2021

Due to Covid-19 related staff shortages, the AVH Doorway data is delayed and will be added to this report upon receipt.

	Totals by Quarter									Current Three Months		
	2Q '19	3Q '19	4Q '19	1Q '20	2Q '20	3Q '20	4Q '20	1Q '21	2Q '21	July '21	Aug '21	Sept'21
New Client Calls	849	1,128	1,386	1,810	2,024	2,208	2,189	2,120	2,006	584	664	660
Individuals Seen	1,233	1,161	1,013	1,170	772	1,258	1,047	1,077	1,082	323	384	356
Naloxone Kits Distributed	1,858	3,149	4,041	3,767	2,493	2,729	2,430	4,157	4,723	2,578	1,117	2,281
Clinical Evaluations	906	873	837	702	644	996	924	796	800	241	286	246
Treatment Referrals	1,443	1,479	1,372	1,186	956	1,489	1,399	1,218	1,089	351	428	380
Individuals Served**	1,830	2,007	2,121	2,692	2,552	2,897	2,775	2,812	2,693	762	892	894

**The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are not counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one.

Summary of Doorway Activity, 9/1/2021 – 9/30/2021

New Calls by Type	Opioid	Alcohol	Stimulant	Other Substance	Other Social Service	Total
Androscoggin Valley Hospital	-	-	-	-	-	-
Cheshire Medical Center	29	23	8	0	2	62
Concord Hospital	16	8	0	4	8	36
DHMC	10	11	0	3	1	25
Greater Manchester	40	19	11	2	31	103
Greater Nashua	32	23	15	1	59	130
Littleton Regional Healthcare	13	1	0	0	10	24
LRGHealthcare	66	11	3	2	23	105
Wentworth-Douglass	96	52	0	7	20	175
Total	302	148	37	19	154	660

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Count of Individuals Seen by Reason Type	Total
Opioid related	185
Methamphetamine Related	33
Cocaine Related	18
Other Stimulant Related	0
Marijuana Related	1
Alcohol Related	96
Other Substance Related	5
Other Social Service Related	18
Total	356

Count of Referrals Made by Type	Total
Medication Assisted Treatment	78
Outpatient-ASAM Level 1.0: Outpatient	80
Outpatient-ASAM Level 2.1: Intensive Outpatient	47
Outpatient-ASAM Level 2.5: Partial Hospitalization	18
Outpatient-Withdrawal Management	2
Peer Recovery Support	45
Residential-ASAM Level 3.1: Low Intensity	24
Residential-ASAM Level 3.5: High Intensity (Adult)	51
Residential-Withdrawal Management	35
Total	380
A client can receive multiple referrals.	

Count of Individuals Seen by Access Type	Total
Scheduled Their Appointment by Phone (211/DHC/Direct Call)	122
Referred by First Responder	1
Referred by Medical Professional	35
Referred by NH Project First	0
Referred by Safe Station	22
Referred by Social Service Agency or Clergy	37
Referred, Other	24
Walk-Ins	115
Total	356

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Summary of Doorway Activity as of 9/30/2021

De-Duplicated Count of Individuals Served by Doorway				
Doorway	Individuals Seen as Result of a Call*	Individual Walk-Ins and Other Types of Referrals**	Individuals Assisted by Telephone Only	Total Individuals Served***
Androscoggin Valley Hospital	-	-	-	-
Cheshire Medical Center	21	47	41	109
Concord Hospital	25	15	11	51
DHMC	12	5	13	30
Greater Manchester	0	77	103	180
Greater Nashua	17	22	113	152
Littleton Regional Healthcare	13	3	11	27
LRGHealthcare	2	33	103	138
Wentworth-Douglass	32	32	141	207
Total Individuals Served	122	234	536	894
*Individual initiated services by calling 211 and then visited a Doorway for evaluation and referral. Doorways assisted these individuals, both by phone and in person.				
**Other referral types could be, Safe Station, first responders, primary care physician, social service agencies or organizations etc.				
***The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are <u>not</u> counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one.				

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