

Totals by Quarter								Current Three Months					
	Feb '19 - Mar '19	2Q '19	3Q '19	4Q '19	1Q '20	2Q '20	3Q '20	4Q '20	1Q '21	1Q '21	May '21	June '21	July '21
New Client Calls	393	849	1,128	1,386	1,810	2,024	2,208	2,189	2,120	2,006	674	636	584
Individuals Seen	649	1,233	1,161	1,013	1,170	772	1,258	1,047	1,077	1,082	350	408	323
Naloxone Kits Distributed	142	1,858	3,149	4,041	3,767	2,493	2,729	2,430	4,157	4,723	1,391	2,111	2,578
Clinical Evaluations	451	906	873	837	702	644	996	924	796	800	250	291	241
Treatment Referrals	589	1,443	1,479	1,372	1,186	956	1,489	1,399	1,218	1,089	323	428	351
Individuals Served**	937	1,830	2,007	2,121	2,692	2,552	2,897	2,775	2,812	2,693	895	895	439
**The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are not counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one.													

<u>Summary of Doorway Activity, 7/1/2021 – 7/31/2021</u>

New Calls by Type	Opioid	Alcohol	Stimulant	Other Substance	Other Social Service	Total
Androscoggin Valley Hospital	8	2	0	0	0	10
Cheshire Medical Center	35	23	6	1	2	67
Concord Hospital	16	5	5	0	0	26
DHMC	5	11	3	2	1	22
Greater Manchester	21	10	5	4	1	41
Greater Nashua	43	15	8	5	17	88
Littleton Regional Healthcare	5	5	1	1	11	23
LRGH (Conc Hosp-Laconia)	75	22	5	4	20	126
Wentworth Douglass	91	40	0	17	33	181
Total	299	133	33	34	85	584



Count of Individuals Seen by Reason Type	Total
Opioid related	195
Methamphetamine Related	13
Cocaine Related	16
Other Stimulant Related	1
Marijuana Related	1
Alcohol Related	82
Other Substance Related	4
Other Social Service Related	11
Total	323

Count of Individuals Seen by Access Type	Total
Scheduled Their Appointment by Phone	
(211/DHC/Direct Call)	103
Referred by First Responder	7
Referred by Medical Professional	49
Referred by NH Project First	0
Referred by Safe Station	14
Referred by Social Service Agency or Clergy	27
Referred, Other	13
Walk-Ins	110
Total	323

Count of Referrals Made by Type	Total			
Medication Assisted Treatment	80			
Outpatient-ASAM Level 1.0: Outpatient	69			
Outpatient-ASAM Level 2.1: Intensive Outpatient	31			
Outpatient-ASAM Level 2.5: Partial Hospitalization	26			
Outpatient-Withdrawal Management	6			
Peer Recovery Support	35			
Residential-ASAM Level 3.1: Low Intensity	16			
Residential-ASAM Level 3.5: High Intensity (Adult)	57			
Residential-Withdrawal Management	31			
Total	351			
A client can receive multiple referrals.				



De-Duplicated Count of Individuals Served by Doorway							
Doorway	Individuals Seen as Result of a Call*	Individual Walk-Ins and Other Types of Referrals**	Individuals Assisted by Telephone Only	Total Individuals Served***			
Androscoggin Valley Hospital	10	6	4	4			
Cheshire Medical Center	67	21	51	46			
Concord Hospital	26	17	12	9			
DHMC	22	7	3	15			
Greater Manchester	41	0	67	41			
Greater Nashua	88	14	31	74			
Littleton Regional Healthcare	23	7	0	16			
LRGH (Conc Hosp-Laconia)	126	9	30	117			
Wentworth-Douglass	139	22	22	117			
Total Individuals Served	542	103	220	439			
*Individual initiated services by cal	ling 211 and then visited a Doorway f	or evaluation and referral. Doorway	s assisted these individuals, both by	y phone and in person.			

**Other referral types could be, Safe Station, first responders, primary care physician, social service agencies or organizations etc.

***The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are not counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one.