

| Totals by Quarter | | | | | | | | Current Three Months | | | | | |
|--|----------------------|-----------|--------|--------|--------|--------|--------|----------------------|--------|--------|---------|----------|----------|
| | Feb '19 - Mar '19 | 2Q '19 | 3Q '19 | 4Q '19 | 1Q '20 | 2Q '20 | 3Q '20 | 4Q '20 | 1Q '21 | 1Q '21 | May '21 | June '21 | July '21 |
| New Client Calls | 393 | 849 | 1,128 | 1,386 | 1,810 | 2,024 | 2,208 | 2,189 | 2,120 | 2,006 | 674 | 636 | 584 |
| Individuals Seen | 649 | 1,233 | 1,161 | 1,013 | 1,170 | 772 | 1,258 | 1,047 | 1,077 | 1,082 | 350 | 408 | 323 |
| Naloxone Kits Distributed | 142 | 1,858 | 3,149 | 4,041 | 3,767 | 2,493 | 2,729 | 2,430 | 4,157 | 4,723 | 1,391 | 2,111 | 2,578 |
| Clinical Evaluations | 451 | 906 | 873 | 837 | 702 | 644 | 996 | 924 | 796 | 800 | 250 | 291 | 241 |
| Treatment Referrals | 589 | 1,443 | 1,479 | 1,372 | 1,186 | 956 | 1,489 | 1,399 | 1,218 | 1,089 | 323 | 428 | 351 |
| Individuals Served** | 937 | 1,830 | 2,007 | 2,121 | 2,692 | 2,552 | 2,897 | 2,775 | 2,812 | 2,693 | 895 | 895 | 439 |
| **The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are not counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one. | | | | | | | | | | | | | |

<u>Summary of Doorway Activity, 7/1/2021 – 7/31/2021</u>

| New Calls by Type | Opioid | Alcohol | Stimulant | Other Substance | Other Social Service | Total |
|-------------------------------|--------|---------|-----------|-----------------|-------------------------|-------|
| Androscoggin Valley Hospital | 8 | 2 | 0 | 0 | 0 | 10 |
| Cheshire Medical Center | 35 | 23 | 6 | 1 | 2 | 67 |
| Concord Hospital | 16 | 5 | 5 | 0 | 0 | 26 |
| DHMC | 5 | 11 | 3 | 2 | 1 | 22 |
| Greater Manchester | 21 | 10 | 5 | 4 | 1 | 41 |
| Greater Nashua | 43 | 15 | 8 | 5 | 17 | 88 |
| Littleton Regional Healthcare | 5 | 5 | 1 | 1 | 11 | 23 |
| LRGH (Conc Hosp-Laconia) | 75 | 22 | 5 | 4 | 20 | 126 |
| Wentworth Douglass | 91 | 40 | 0 | 17 | 33 | 181 |
| Total | 299 | 133 | 33 | 34 | 85 | 584 |



| Count of Individuals Seen by Reason Type | Total |
|--|-------|
| Opioid related | 195 |
| Methamphetamine Related | 13 |
| Cocaine Related | 16 |
| Other Stimulant Related | 1 |
| Marijuana Related | 1 |
| Alcohol Related | 82 |
| Other Substance Related | 4 |
| Other Social Service Related | 11 |
| Total | 323 |

| Count of Individuals Seen by Access Type | Total |
|---|-------|
| Scheduled Their Appointment by Phone | |
| (211/DHC/Direct Call) | 103 |
| Referred by First Responder | 7 |
| Referred by Medical Professional | 49 |
| Referred by NH Project First | 0 |
| Referred by Safe Station | 14 |
| Referred by Social Service Agency or Clergy | 27 |
| Referred, Other | 13 |
| Walk-Ins | 110 |
| Total | 323 |

| Count of Referrals Made by Type | Total | | | |
|--|-------|--|--|--|
| Medication Assisted Treatment | 80 | | | |
| Outpatient-ASAM Level 1.0: Outpatient | 69 | | | |
| Outpatient-ASAM Level 2.1: Intensive Outpatient | 31 | | | |
| Outpatient-ASAM Level 2.5: Partial Hospitalization | 26 | | | |
| Outpatient-Withdrawal Management | 6 | | | |
| Peer Recovery Support | 35 | | | |
| Residential-ASAM Level 3.1: Low Intensity | 16 | | | |
| Residential-ASAM Level 3.5: High Intensity (Adult) | 57 | | | |
| Residential-Withdrawal Management | 31 | | | |
| Total | 351 | | | |
| A client can receive multiple referrals. | | | | |



| De-Duplicated Count of Individuals Served by Doorway | | | | | | | |
|--|--|---|---|-----------------------------|--|--|--|
| Doorway | Individuals Seen as Result of a Call* | Individual Walk-Ins and Other Types of Referrals** | Individuals Assisted by Telephone Only | Total Individuals Served*** | | | |
| Androscoggin Valley Hospital | 10 | 6 | 4 | 4 | | | |
| Cheshire Medical Center | 67 | 21 | 51 | 46 | | | |
| Concord Hospital | 26 | 17 | 12 | 9 | | | |
| DHMC | 22 | 7 | 3 | 15 | | | |
| Greater Manchester | 41 | 0 | 67 | 41 | | | |
| Greater Nashua | 88 | 14 | 31 | 74 | | | |
| Littleton Regional Healthcare | 23 | 7 | 0 | 16 | | | |
| LRGH (Conc Hosp-Laconia) | 126 | 9 | 30 | 117 | | | |
| Wentworth-Douglass | 139 | 22 | 22 | 117 | | | |
| Total Individuals Served | 542 | 103 | 220 | 439 | | | |
| *Individual initiated services by cal | ling 211 and then visited a Doorway f | or evaluation and referral. Doorway | s assisted these individuals, both by | y phone and in person. | | | |

**Other referral types could be, Safe Station, first responders, primary care physician, social service agencies or organizations etc.

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