

Totals by Quarter							Current Three Months					
	Feb '19 - Mar '19	2Q '19	3Q '19	4Q '19	1Q '20	2Q '20	3Q '20	4Q '20	1Q '21	Apr '21	May '21	June '21
New Client Calls	393	849	1,128	1,386	1,810	2,024	2,208	2,189	2,120	696	674	636
Individuals Seen	649	1,233	1,161	1,013	1,170	772	1,258	1,047	1,077	324	350	408
Naloxone Kits Distributed	142	1,858	3,149	4,041	3,767	2,493	2,729	2,430	4,157	1,221	1,391	2,111
Clinical Evaluations	451	906	873	837	702	644	996	924	796	259	250	291
Treatment Referrals	589	1,443	1,479	1,372	1,186	956	1,489	1,399	1,218	338	323	428
Individuals Served**	937	1,830	2,007	2,121	2,692	2,552	2,897	2,775	2,812	903	895	917

\*\*The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are not counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one.

## Summary of Doorway Activity, 6/1/2021 – 6/30/2021

New Calls by Type	Opioid	Alcohol	Stimulant	Other Substance	Other Social Service	Total
Androscoggin Valley Hospital	26	2	0	8	0	36
Cheshire Medical Center	28	34	13	2	0	77
Concord Hospital	14	11	8	2	0	35
DHMC	12	7	2	4	4	29
Greater Manchester	24	13	4	15	9	65
Greater Nashua	39	23	6	1	20	89
Littleton Regional Healthcare	11	8	2	0	6	27
LRGHealthcare	74	21	9	11	24	139
Wentworth Douglass	65	43	3	8	20	139
Total	293	162	47	51	83	636



Count of Individuals Seen by Reason Type	Total
Opioid related	201
Methamphetamine Related	45
Cocaine Related	12
Other Stimulant Related	3
Marijuana Related	6
Alcohol Related	125
Other Substance Related	3
Other Social Service Related	13
Total	408

Count of Referrals Made by Type	Total			
Medication Assisted Treatment	70			
Outpatient-ASAM Level 1.0: Outpatient	86			
Outpatient-ASAM Level 2.1: Intensive Outpatient	56			
Outpatient-ASAM Level 2.5: Partial Hospitalization	30			
Outpatient-Withdrawal Management	2			
Peer Recovery Support	33			
Residential-ASAM Level 3.1: Low Intensity	30			
Residential-ASAM Level 3.5: High Intensity (Adult)	81			
Residential-Withdrawal Management	40			
Total	428			
Note: A client can receive multiple referrals.				

Count of Individuals Seen by Access Type	Total
Scheduled Their Appointment by Phone	127
(211/DHC/Direct Call)	
Referred by First Responder	11
Referred by Medical Professional	37
Referred by NH Project First	0
Referred by Safe Station	31
Referred by Social Service Agency or Clergy	44
Referred, Other	42
Walk-Ins	116
Total	408



De-Duplicated Count of Individuals Served by Doorway						
Doorway	Individuals Seen as Result of a Call*	Individual Walk-Ins and Other Types of Referrals**	Individuals Assisted by Telephone Only	Total Individuals Served***		
Androscoggin Valley Hospital	11	6	25	42		
Cheshire Medical Center	21	65	56	142		
Concord Hospital	17	25	18	60		
DHMC	15	6	14	35		
Greater Manchester	0	108	65	173		
Greater Nashua	24	25	65	114		
Littleton Regional Healthcare	8	2	19	29		
LRGHealthcare	12	16	127	155		
Wentworth-Douglass	19	28	120	167		
Total Individuals Served	127	281	509	917		
*Individual initiated services by calling 211 and then visited a Doorway for evaluation and referral. Doorways assisted these individuals, both by phone and in person.						

\*\*Other referral types could be, Safe Station, first responders, primary care physician, social service agencies or organizations etc.

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