



Summary of Doorway Activity as of 5/31/2021

Totals by Quarter										Current Three Months		
	Feb '19 - Mar '19	2Q '19	3Q '19	4Q '19	1Q '20	2Q '20	3Q '20	4Q '20	1Q '21	Mar '21	Apr '21	May '21
New Client Calls	393	849	1,128	1,386	1,810	2,024	2,208	2,189	2,120	723	696	674
Individuals Seen	649	1,233	1,161	1,013	1,170	772	1,258	1,047	1,077	400	324	350
Naloxone Kits Distributed	142	1,858	3,149	4,041	3,767	2,493	2,729	2,430	4,157	1,381	1,221	1,391
Clinical Evaluations	451	906	873	837	702	644	996	924	796	299	259	250
Treatment Referrals	589	1,443	1,479	1,372	1,186	956	1,489	1,399	1,218	415	338	323
Individuals Served**	937	1,830	2,007	2,121	2,692	2,552	2,897	2,775	2,812	1,002	903	895

**The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are not counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one.

Summary of Doorway Activity, 5/1/2021 – 5/31/2021

All New Calls by Type	Opioid	Alcohol	Stimulant	Other Substance	Other Social Service	Total
Androscoggin Valley Hospital	12	0	0	0	0	12
Cheshire Medical Center	31	24	10	10	2	77
Concord Hospital	9	11	6	1	0	27
DHMC	9	6	3	1	4	23
Greater Manchester	31	24	8	23	5	91
Greater Nashua	29	33	6	2	36	106
Littleton Regional Healthcare	8	5	2	0	6	21
LRGHealthcare	81	28	5	10	26	150
Wentworth-Douglass	111	27	7	6	16	167
Total	321	158	47	53	95	674



Summary of Doorway Activity as of 5/31/2021

Count of Individuals Seen by Reason Type	Total
Opioid Related	176
Methamphetamine Related	37
Cocaine Related	16
Other Stimulant Related	0
Marijuana Related	9
Alcohol Related	89
Other Substance Related	11
Other Social Service Related	12
Total	350

Count of Referrals Made by Type	Total
Medication Assisted Treatment	56
Outpatient-ASAM Level 1.0: Outpatient	73
Outpatient-ASAM Level 2.1: Intensive Outpatient	31
Outpatient-ASAM Level 2.5: Partial Hospitalization	16
Outpatient-Withdrawal Management	2
Peer Recovery Support	35
Residential-ASAM Level 3.1: Low Intensity	33
Residential-ASAM Level 3.5: High Intensity (Adult)	49
Residential-Withdrawal Management	28
Total	323
Note: A client can receive multiple referrals.	

Count of Individuals Seen by Access Type	Total
Scheduled Their Appointment by Phone (211/DHC/Direct Call)	129
Referred by First Responder	8
Referred by Medical Professional	50
Referred by NH Project First	0
Referred by Safe Station	20
Referred by Social Service Agency or Clergy	39
Referred, Other	17
Walk-Ins	87
Total	350



Summary of Doorway Activity as of 5/31/2021

De-Duplicated Count of Individuals Served by Doorway				
Doorway	Individuals Seen as Result of a Call*	Individual Walk-Ins and Other Types of Referrals**	Individuals Assisted by Telephone Only	Total Individuals Served***
Androscoggin Valley Hospital	5	7	7	19
Cheshire Medical Center	25	53	52	130
Concord Hospital	15	22	12	49
DHMC	10	2	13	25
Greater Manchester	0	82	91	173
Greater Nashua	33	11	73	117
Littleton Regional Healthcare	5	1	16	22
LRGHealthcare	15	20	135	170
Wentworth-Douglass	21	23	146	190
Total Individuals Served	129	221	545	895
*Individual initiated services by calling 211 and then visited a Doorway for evaluation and referral. Doorways assisted these individuals, both by phone and in person.				
**Other referral types could be, Safe Station, first responders, primary care physician, social service agencies or organizations etc.				
***The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are <u>not</u> counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one.				