



Summary of Doorway Activity as of 2/28/2021

Totals by Quarter									Current Three Months		
	Feb '19 - Mar '19	2Q '19	3Q '19	4Q '19	1Q '20	2Q '20	3Q '20	4Q '20	Dec '20	Jan '21	Feb '21
All new client calls	393	849	1,128	1,386	1,810	2,024	2,208	2,189	725	688	709
Individuals Seen	649	1,233	1,161	1,013	1,170	772	1,258	1,047	314	348	329
Naloxone Kits Distributed	142	1,858	3,149	4,041	3,767	2,493	2,729	2,430	668	877	1,899
Clinical Evaluations	451	906	873	837	702	644	996	924	280	242	255
Treatment Referrals	589	1,443	1,479	1,372	1,186	956	1,489	1,399	474	419	384
Individuals Served**	937	1,830	2,007	2,121	2,692	2,552	2,897	2,775	904	905	905

**The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are not counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one.

Summary of Doorway Activity, 2/1/2021 – 2/28/2021

All New Calls by Type	Opioid	Alcohol	Stimulant	Other Substance	Other Social Service	Total
Androscoggin Valley Hospital	7	5	0	4	0	16
Cheshire Medical Center	29	28	8	2	0	67
Concord Hospital	16	12	7	0	0	35
DHMC	6	10	2	1	8	27
Greater Manchester	111	36	15	11	38	211
Greater Nashua	41	26	22	1	28	118
Littleton Regional Healthcare	6	10	0	0	9	25
LRGHealthcare	100	18	4	6	13	141
Wentworth-Douglass	30	14	2	16	7	69
Total	346	159	60	41	103	709



Summary of Doorway Activity as of 2/28/2021

Count of Individuals Seen by Reason Type	Total
Alcohol Related	94
Cocaine Related	19
Marijuana Related	3
Methamphetamine Related	28
Opioid related	157
Other Social service related	19
Other Stimulant Related	0
Other Substance related	9
Total	329

Count of Individuals Seen by Access Type	Total
Referred by 211/DHC/Client called directly	133
Referred by First Responder	5
Referred by Medical Professional	27
Referred by NH Project First	0
Referred by Safe Station	20
Referred by social service agency or clergy	35
Referred, other	45
Walk-ins	64
Total	329
*Other referral types could be primary care physician, social service agencies or organizations etc.	

Count of Referrals Made by Type	Total
Medication Assisted Treatment	80
Outpatient-ASAM Level 1.0: Outpatient	77
Outpatient-ASAM Level 2.1: Intensive Outpatient	39
Outpatient-ASAM Level 2.5: Partial Hospitalization	18
Outpatient-Withdrawal Management	8
Peer Recovery Support	48
Residential-ASAM Level 3.1: Low Intensity	25
Residential-ASAM Level 3.5: High Intensity (Adult)	53
Residential-Withdrawal Management	36
Total	384
A client can receive multiple referrals.	



Summary of Doorway Activity as of 2/28/2021

De-duplicated Count of Individuals Served by each Doorway				
Doorway	Individuals Seen as a result of a call*	Individual Walk-Ins and other types of referrals**	Individuals Assisted by Telephone Only	Total Individuals Served***
Androscoggin Valley Hospital	7	7	9	23
Cheshire Medical Center	23	44	44	111
Concord Hospital	22	22	13	57
DHMC	11	2	16	29
Greater Manchester	0	75	211	286
Greater Nashua	37	25	81	143
Littleton Regional Healthcare	4	5	21	30
LRGHealthcare	12	1	129	142
Wentworth-Douglass	17	15	52	84
Total Individuals Served*	133	196	576	905

*Individual initiated services by calling 211 and then visited a Doorway for evaluation and referral. Doorways assisted these individuals, both by phone and in person.

**Other referral types could be, Safe Station, first responders, primary care physician, social service agencies or organizations etc.

***The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are not counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one