



Summary of Doorway Activity as of 1/31/2021

	Totals by Quarter								Current Three Months		
	Feb '19 - Mar '19	2Q '19	3Q '19	4Q '19	1Q '20	2Q '20	3Q '20	4Q '20	Nov '20	Dec '20	Jan '21
All new client calls	393	849	1,128	1,386	1,810	2,024	2,208	2,189	634	725	688
Individuals Seen	649	1,233	1,161	1,013	1,170	772	1,258	1,047	283	314	348
Naloxone Kits Distributed	142	1,858	3,149	4,041	3,767	2,493	2,729	2,430	769	668	877
Clinical Evaluations	451	906	873	837	702	644	996	924	257	280	242
Treatment Referrals	589	1,443	1,479	1,372	1,186	956	1,489	1,399	422	474	419
Individuals Served**	937	1,830	2,007	2,121	2,692	2,552	2,897	2,775	789	904	905

**The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are not counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one.

Summary of Doorway Activity, 1/1/2021 – 1/31/2021

All New Calls by Type	Opioid	Alcohol	Stimulant	Other Substance	Other Social Service	Total
Androscoggin Valley Hospital	16	1	0	0	0	17
Cheshire Medical Center	35	31	1	0	1	68
Concord Hospital	16	14	0	6	0	36
DHMC	11	15	4	0	13	43
Greater Manchester	70	37	8	32	6	153
Greater Nashua	41	18	8	1	54	122
Littleton Regional Healthcare	3	1	0	0	0	4
LRGHealthcare	87	16	11	0	31	145
Wentworth-Douglass	60	9	17	5	9	100
Total	339	142	49	44	114	688



Summary of Doorway Activity as of 1/31/2021

Count of Individuals Seen by Reason Type	Total
Alcohol Related	87
Cocaine Related	1
Marijuana Related	3
Methamphetamine Related	22
Opioid related	210
Other Social service related	25
Other Stimulant Related	0
Other Substance related	0
Total	348

Count of Individuals Seen by Access Type	Total
Referred by 211/DHC/Client called directly	131
Referred by First Responder	5
Referred by Medical Professional	33
Referred by NH Project First	0
Referred by Safe Station	19
Referred by social service agency or clergy	33
Referred, other	42
Walk-ins	85
Total	348
*Other referral types could be primary care physician, social service agencies or organizations etc.	

Count of Referrals Made by Type	Total
Medication Assisted Treatment	99
Outpatient-ASAM Level 1.0: Outpatient	95
Outpatient-ASAM Level 2.1: Intensive Outpatient	22
Outpatient-ASAM Level 2.5: Partial Hospitalization	35
Outpatient-Withdrawal Management	5
Peer Recovery Support	27
Residential-ASAM Level 3.1: Low Intensity	20
Residential-ASAM Level 3.5: High Intensity (Adult)	79
Residential-Withdrawal Management	37
Total	419
A client can receive multiple referrals.	



Summary of Doorway Activity as of 1/31/2021

De-duplicated Count of Individuals Served by each Doorway				
Doorway	Individuals Seen as a result of a call*	Individual Walk-Ins and other types of referrals**	Individuals Assisted by Telephone Only	Total Individuals Served***
Androscoggin Valley Hospital	6	6	11	23
Cheshire Medical Center	36	32	32	100
Concord Hospital	19	13	17	49
DHMC	18	3	25	46
Greater Manchester	0	105	153	258
Greater Nashua	27	32	95	154
Littleton Regional Healthcare	4	1	0	5
LRGHealthcare	7	1	138	146
Wentworth-Douglass	14	24	86	124
Total Individuals Served*	131	217	557	905

*Individual initiated services by calling 211 and then visited a Doorway for evaluation and referral. Doorways assisted these individuals, both by phone and in person.

**Other referral types could be, Safe Station, first responders, primary care physician, social service agencies or organizations etc.

***The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are not counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one