



Summary of Doorway Activity as of 10/31/2020

Totals by Quarter								Current Three Months		
	Feb '19 - Mar '19	2Q '19	3Q '19	4Q '19	1Q '20	2Q '20	3Q '20	Aug '20	Sept '20	Oct '20
All new client calls	393	849	1,128	1,386	1,810	2,024	2,208	739	723	830
Individuals Seen	649	1,233	1,161	1,013	1,170	772	1,258	405	484	450
Naloxone Kits Distributed	142	1,858	3,149	4,041	3,767	2,493	2,729	1,577	579	993
Clinical Evaluations***	451	906	873	837	702	644	996	368	369	387
Treatment Referrals	589	1,443	1,479	1,372	1,186	956	1,489	534	441	503
Individuals Served**	937	1,830	2,007	2,121	2,692	2,552	2,897	957	990	1,082

**The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are not counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one.

*** The September 2020 Clinical Evaluations amount has been updated, increasing it by a count of 1.

Summary of Doorway Activity, 10/1/2020 – 10/31/2020

All New Calls by Type	Opioid	Alcohol	Other Substance	Other Social Service	Total
Androscoggin Valley Hospital	17	0	0	0	17
Cheshire Medical Center	51	21	13	0	85
Concord Hospital	26	14	10	0	50
DHMC	10	13	6	5	34
Greater Manchester	22	21	64	17	124
Greater Nashua	57	24	22	28	131
Littleton Regional Healthcare	10	1	0	0	11
LRGHealthcare	103	21	36	38	198
Wentworth-Douglass	79	33	8	60	180
Total	375	148	159	148	830



Summary of Doorway Activity as of 10/31/2020

Count of Individuals Seen by Reason Type	Total
Alcohol Related	108
Cocaine Related	9
Marijuana Related	5
Methamphetamine Related	29
Opioid related	285
Other Social service related	8
Other Substance related	6
Total	450

Count of Individuals Seen by Access Type	Total
Referred by 211/DHC/Client called directly	198
Referred by First Responder	10
Referred by Medical Professional	56
Referred by NH Project First	2
Referred by Safe Station	23
Referred by social service agency or clergy	29
Referred, other	36
Walk-ins	96
Total	450
*Other referral types could be primary care physician, social service agencies or organizations etc.	

Count of Referrals Made by Type	Total
Medication Assisted Treatment	108
Outpatient-ASAM Level 1.0: Outpatient	99
Outpatient-ASAM Level 2.1: Intensive Outpatient	72
Outpatient-ASAM Level 2.5: Partial Hospitalization	19
Outpatient-Withdrawal Management	7
Peer Recovery Support	58
Residential-ASAM Level 3.1: Low Intensity	10
Residential-ASAM Level 3.5: High Intensity (Adult)	85
Residential-Withdrawal Management	45
Total	503
A client can receive multiple referrals.	



Summary of Doorway Activity as of 10/31/2020

De-duplicated Count of Individuals Served by each Doorway				
Doorway	Individuals Seen as a result of a call*	Individual Walk-Ins and other types of referrals**	Individuals Assisted by Telephone Only	Total Individuals Served***
Androscoggin Valley Hospital	6	10	11	27
Cheshire Medical Center	39	37	46	122
Concord Hospital	20	22	30	72
DHMC	9	8	25	42
Greater Manchester	0	78	124	202
Greater Nashua	44	25	87	156
Littleton Regional Healthcare	9	4	2	15
LRGHealthcare	29	23	169	221
Wentworth-Douglass	42	45	138	225
Total Individuals Served*	198	252	632	1,082

*Individual initiated services by calling 211 and then visited a Doorway for evaluation and referral. Doorways assisted these individuals, both by phone and in person.

**Other referral types could be, Safe Station, first responders, primary care physician, social service agencies or organizations etc.

***The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are not counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one