THE DOORWAY
Summary of Doorway Activity as of 6/30/2020

Month to Month Totals Summary									
	Feb '19 - Mar '19	Apr '19 - June '19	Jul '19 - Sept '19	Oct '19 - Dec '19	Jan '20 - Mar '20	Apr '20	May '20	Jun '20	Totals
All new client calls	393	849	1,128	1,386	1,810	612	724	688	7,590
Individuals Seen	649	1,233	1,161	1,013	1,170	213	248	311	5,998
Naloxone Kits Distributed	142	1,858	3,149	4,041	3,767	1,131	784	578	15,450
Clinical Evaluations	451	906	873	837	702	188	197	259	4,413
Treatment Referrals	589	1,443	1,479	1,372	1,186	282	296	378	7,025
Individuals Served**	937	1,830	2,007	2,121	2,692	757	881	914	12,139

**The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are not counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one.

The Doorway at Greater Manchester and The Doorway at Greater Nashua commenced operations on May 11. Granite Pathways – Manchester and Nashua data through May 10 included on the April 2020 activity report.

Summary of Doorway Activity, 6/1/2020 – 6/30/2020

All New Calls by Type	Opioid	Alcohol	Other Substance	Other Social Service	Total
Androscoggin Valley Hospital	14	2	2	0	18
Cheshire Medical Center	45	30	3	1	79
Concord Hospital	22	21	7	3	53
DHMC	11	9	4	2	26
Greater Manchester	25	24	73	0	122
Greater Nashua	53	25	2	10	90
Littleton Regional Healthcare	21	5	1	0	27
LRGHealthcare	67	34	18	27	146
Wentworth-Douglass	53	24	7	43	127
Total	**311**	**174**	**117**	**86**	**688**

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Summary of Doorway Activity as of 6/30/2020

Count of Individuals Seen by Reason Type	Total
Alcohol Related	80
Cocaine Related	5
Marijuana Related	1
Methamphetamine Related	17
Opioid related	188
Other Social service related	16
Other Substance related	4
Total	**311**

Count of Individuals Seen by Access Type	Total
Referred by 211/DHC/Client called directly	85
Referred by First Responder	11
Referred by Medical Professional	37
Referred by NH Project First	1
Referred by Safe Station	24
Referred by social service agency or clergy	15
Referred, other	28
Walk-ins	110
Total	**311**

*Other referral types could be primary care physician, social service agencies or organizations etc.

Count of Referrals Made by Type	Total
Medication Assisted Treatment	101
Outpatient-ASAM Level 1.0: Outpatient	45
Outpatient-ASAM Level 2.1: Intensive Outpatient	27
Outpatient-ASAM Level 2.5: Partial Hospitalization	1
Outpatient-Withdrawal Management	3
Peer Recovery Support	34
Residential-ASAM Level 3.1: Low Intensity	26
Residential-ASAM Level 3.5: High Intensity (Adult)	100
Residential-Withdrawal Management	41
Total	**378**

A client can receive multiple referrals.

Summary of Doorway Activity as of 6/30/2020

Doorway	Individuals Seen as a result of a call*	Individual Walk-Ins and other types of referrals**	Individuals Assisted by Telephone Only	Total Individuals Served***
De-duplicated Count of Individuals Served by each Doorway				
Androscoggin Valley Hospital	0	14	18	32
Cheshire Medical Center	20	26	59	105
Concord Hospital	17	14	36	67
DHMC	6	8	20	34
Greater Manchester	0	51	122	173
Greater Nashua	15	42	75	132
Littleton Regional Healthcare	14	9	13	36
LRGHealthcare	0	47	146	193
Wentworth-Douglass	13	15	114	142
Total Individuals Served*	**85**	**226**	**603**	**914**

*Individual initiated services by calling 211 and then visited a Doorway for evaluation and referral. Doorways assisted these individuals, both by phone and in person.

**Other referral types could be, Safe Station, first responders, primary care physician, social service agencies or organizations etc.

***The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are not counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one

Data Source: Doorway self-reported metrics dhhs-bdas-sor