



Summary of Doorway Activity as of 5/31/2020

Month to Month Totals Summary								
	Feb '19 - Mar '19	Apr '19 - June '19	Jul '19 - Sept '19	Oct '19 - Dec '19	Jan '20 - Mar '20	Apr '20	May '20	Totals
All new client calls	393	849	1,128	1,386	1,810	612	724	6,902
Individuals Seen	649	1,233	1,161	1,013	1,170	213	248	5,687
Naloxone Kits Distributed	142	1,858	3,149	4,041	3,767	1,131	784	14,872
Clinical Evaluations	451	906	873	837	702	188	197	4,154
Treatment Referrals	589	1,443	1,479	1,372	1,186	282	296	6,647
Individuals Served**	937	1,830	2,007	2,121	2,692	757	881	11,225
<p>**The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are <u>not</u> counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one.</p> <p>The Doorway at Greater Manchester and The Doorway at Greater Nashua commenced operations on May 11. Granite Pathways – Manchester and Nashua data through May 10 included on the April 2020 activity report.</p>								

Summary of Doorway Activity, 5/1/2020 – 5/31/2020

All New Calls by Type	Opioid	Alcohol	Other Substance	Other Social Service	Total
Androscoggin Valley Hospital	8	2	1	1	12
Cheshire Medical Center	42	19	3	1	65
Concord Hospital	21	25	10	0	56
DHMC	8	13	2	7	30
Greater Manchester	47	20	60	25	152
Greater Nashua	27	12	25	1	65
Littleton Regional Healthcare	27	0	0	0	27
LRGHealthcare	43	8	14	14	79
Wentworth-Douglass	81	65	20	72	238
Total	304	164	135	121	724



Summary of Doorway Activity as of 5/31/2020

Count of Individuals Seen by Reason Type	Total
Alcohol Related	50
Cocaine Related	4
Marijuana Related	4
Methamphetamine Related	15
Opioid Related	158
Other Social Service Related	13
Other Substance Related	4
Total	248

Count of Individuals Seen by Access Type	Total
Referred by 211/DHC/Client called directly	91
Referred by First Responder	5
Referred by Medical Professional	21
Referred by NH Project First	0
Referred by Safe Station	9
Referred by social service agency or clergy	23
Referred, other	19
Walk-ins	80
Total	248
*Other referral types could be primary care physician, social service agencies or organizations etc.	

Count of Referrals Made by Type	Total
Medication Assisted Treatment	53
Outpatient-ASAM Level 1.0: Outpatient	48
Outpatient-ASAM Level 2.1: Intensive Outpatient	18
Outpatient-ASAM Level 2.5: Partial Hospitalization	2
Outpatient-Withdrawal Management	2
Peer Recovery Support	29
Residential-ASAM Level 3.1: Low Intensity	3
Residential-ASAM Level 3.5: High Intensity (Adult)	85
Residential-Withdrawal Management	56
Total	296
A client can receive multiple referrals.	



Summary of Doorway Activity as of 5/31/2020

De-duplicated Count of Individuals Served by each Doorway				
Doorway	Individuals Seen as a result of a call*	Individual Walk-Ins and other types of referrals**	Individuals Assisted by Telephone Only	Total Individuals Served***
Androscoggin Valley Hospital	3	9	9	21
Cheshire Medical Center	18	25	47	90
Concord Hospital	17	4	39	60
DHMC	7	4	23	34
~Greater Manchester	2	40	150	192
~Greater Nashua	4	22	61	87
Littleton Regional Healthcare	18	5	9	32
LRGHealthcare	0	26	79	105
Wentworth-Douglass	22	22	216	260
Total Individuals Served*	91	157	633	881

*Individual initiated services by calling 211 and then visited a Doorway for evaluation and referral. Doorways assisted these individuals, both by phone and in person.

**Other referral types could be, Safe Station, first responders, primary care physician, social service agencies or organizations etc.

***The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are not counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one

~ The Doorway at Greater Manchester and The Doorway at Greater Nashua data consists of the dates May 11, 2020 to May 31, 2020. Granite Pathways – Manchester and Nashua data through May 10 included on the April 2020 activity report.

Data Source: Doorway self-reported metrics dhhs-bdas-sor