



Summary of Doorway Activity as of 4/30/2020

Month to Month Totals Summary											
	Feb '19 - Mar '19	Apr '19 - June '19	Jul '19 - Sept '19	Oct '19	Nov '19	Dec '19	Jan '20	Feb '20	Mar '20	Apr '20	Totals
All new client calls	393	849	1,128	444	471	471	660	495	655	612	6,178
Individuals Seen	649	1,233	1,161	321	320	372	514	331	325	213	5,439
Naloxone Kits Distributed	142	1,858	3,149	1,507	1,306	1,228	1,302	1,200	1,265	1,131	14,088
Clinical Evaluations	451	906	873	237	315	285	292	232	178	188	3,957
Treatment Referrals	589	1,443	1,479	393	502	477	520	386	280	282	6,351
Individuals Served**	937	1,830	2,007	664	724	733	1,064	737	891	757	10,344

**The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are not counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one.

Granite Pathways – Manchester and Nashua data includes data through May 8, 2020.

Summary of Doorway Activity, 4/1/2020 – 4/30/2020

All New Calls by Type	Opioid	Alcohol	Other Substance	Other Social Service	Total
Androscoggin Valley Hospital	17	3	0	0	20
Cheshire Medical Center	19	14	2	0	35
Concord Hospital	21	9	13	2	45
DHMC	7	10	1	7	25
Granite Pathways-Manchester	43	18	18	0	79
Granite Pathways-Nashua	14	4	1	0	19
Littleton Regional Healthcare	12	1	2	0	15
LRGHealthcare	100	20	26	40	186
Wentworth-Douglass	59	46	15	68	188
Total	292	125	78	117	612



Summary of Doorway Activity as of 4/30/2020

Count of Individuals Seen by Reason Type	Total
Alcohol Related	52
Cocaine Related	3
Marijuana Related	1
Methamphetamine Related	13
Opioid Related	143
Other Social Service Related	1
Other Substance Related	0
Total	213

Count of Individuals Seen by Access Type	Total
Referred by 211/DHC/Client called directly	68
Referred by First Responder	3
Referred by Medical Professional	30
Referred by NH Project First	0
Referred by Safe Station	13
Referred by social service agency or clergy	43
Referred, other	3
Walk-ins	53
Total	213
*Other referral types could be primary care physician, social service agencies or organizations etc.	

Count of Referrals Made by Type	Total
Medication Assisted Treatment	64
Outpatient-ASAM Level 1.0: Outpatient	49
Outpatient-ASAM Level 2.1: Intensive Outpatient	28
Outpatient-ASAM Level 2.5: Partial Hospitalization	3
Outpatient-Withdrawal Management	1
Peer Recovery Support	28
Residential-ASAM Level 3.1: Low Intensity	9
Residential-ASAM Level 3.5: High Intensity (Adult)	61
Residential-Withdrawal Management	39
Total	282
A client can receive multiple referrals.	



Summary of Doorway Activity as of 4/30/2020

De-duplicated Count of Individuals Served by each Doorway				
Doorway	Individuals Seen as a result of a call*	Individual Walk-Ins and other types of referrals**	Individuals Assisted by Telephone Only	Total Individuals Served***
Androscoggin Valley Hospital	7	13	13	33
Cheshire Medical Center	19	13	16	48
Concord Hospital	14	9	31	54
DHMC	8	4	17	29
~Granite Pathways-Manchester	7	21	72	100
~Granite Pathways-Nashua	1	50	18	69
LRGHealthcare	0	0	186	186
Littleton Regional Healthcare	9	8	6	23
Wentworth-Douglass	3	27	185	215
Total Individuals Served*	68	145	544	757

*Individual initiated services by calling 211 and then visited a Doorway for evaluation and referral. Doorways assisted these individuals, both by phone and in person.

**Other referral types could be, Safe Station, first responders, primary care physician, social service agencies or organizations etc.

***The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are not counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one

~Granite Pathways – Manchester and Nashua data includes data through May 8, 2020.

Data Source: Doorway self-reported metrics dhhs-bdas-sor