



Summary of Doorway Activity as of 3/31/2020

Month to Month Totals Summary										
	Feb '19 - Mar '19	Apr '19 - June '19	Jul '19 - Sept '19	Oct '19	Nov '19	Dec '19	Jan '20	Feb '20	Mar '20	Totals
All new client calls	393	849	1,128	444	471	471	660	495	655	5,566
Individuals Seen	649	1,233	1,161	321	320	372	514	331	325	5,226
Naloxone Kits Distributed	142	1,858	3,149	1,507	1,306	1,228	1,302	1,200	1,265	12,957
Clinical Evaluations	451	906	873	237	315	285	292	232	178	3,769
Treatment Referrals	589	1,443	1,479	393	502	477	520	386	280	6,069
Individuals Served**	937	1,830	2,007	664	724	733	1,064	737	891	9,587
**The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are <u>not</u> counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one.										

Summary of Doorway Activity, 3/1/2020 – 3/31/2020

All New Calls by Type	Opioid	Alcohol	Other Substance	Other Social Service	Total
Androscoggin Valley Hospital	14	0	1	0	15
Cheshire Medical Center	19	21	10	1	51
Concord Hospital	15	15	20	0	50
DHMC	14	10	4	6	34
Granite Pathways-Manchester	68	33	14	0	115
Granite Pathways-Nashua	4	5	5	0	14
Littleton Regional Healthcare	17	7	2	0	26
LRGH Doorway	112	11	32	40	195
Wentworth-Douglass	53	34	10	58	155
Total	316	136	98	105	655



Summary of Doorway Activity as of 3/31/2020

Count of Individuals Seen by Reason Type	Total
Alcohol Related	83
Cocaine Related	7
Marijuana Related	5
Methamphetamine Related	21
Opioid related	194
Other Social service related	1
Other Substance related	14
Total	325

Count of Individuals Seen by Access Type	Total
Referred by 211/DHC/Client called directly	89
Referred by First Responder	8
Referred by Medical Professional	23
Referred by NH Project First	0
Referred by Safe Station	18
Referred by social service agency or clergy	61
Referred, other	20
Walk-ins	106
Total	325

*Other referral types could be primary care physician, social service agencies or organizations etc.

Count of Referrals Made by Type	Total
Medication Assisted Treatment	92
Outpatient-ASAM Level 1.0: Outpatient	45
Outpatient-ASAM Level 2.1: Intensive Outpatient	28
Outpatient-ASAM Level 2.5: Partial Hospitalization	2
Outpatient-Withdrawal Management	0
Peer Recovery Support	18
Residential-ASAM Level 3.1: Low Intensity	8
Residential-ASAM Level 3.5: High Intensity (Adult)	66
Residential-Withdrawal Management	21
Total	386

A client can receive multiple referrals.



Summary of Doorway Activity as of 3/31/2020

De-duplicated Count of Individuals Served by each Doorway				
Doorway	Individuals Seen as a result of a call*	Individual Walk-Ins and other types of referrals**	Individuals Assisted by Telephone Only	Total Individuals Served***
Androscoggin Valley Hospital	3	12	12	27
Cheshire Medical Center	23	19	28	70
Concord Hospital	23	4	27	54
DHMC	15	5	19	39
Granite Pathways-Manchester	7	82	108	197
Granite Pathways-Nashua	0	19	14	33
LRGHealthcare	4	41	191	236
Littleton Regional Healthcare	7	11	19	37
Wentworth-Douglass	7	43	148	198
Total Individuals Served*	89	236	566	891

*Individual initiated services by calling 211 and then visited a Doorway for evaluation and referral. Doorways assisted these individuals, both by phone and in person.

**Other referral types could be, Safe Station, first responders, primary care physician, social service agencies or organizations etc.

***The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are not counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one.

Data Source: Doorway self-reported metrics dhhs-bdas-sor