

Summary of Doorway Activity as of 10/31/2019

Month to Month Totals Summary											
	Jan '19	Feb '19	Mar '19	Apr '19	May '19	Jun '19	Jul '19	Aug '19	Sept '19	Oct '19	Totals to Date
All new client calls	199	182	211	247	206	396	387	372	369	444	3,013
Individuals Seen	362	301	348	428	381	423	429	390	342	321	3,725
Naloxone Kits Distributed	72	71	71	643	714	501	1185	980	984	1507	6,728
Clinical Evaluations	180	189	262	302	285	318	312	285	276	236	2,645
Treatment Referrals	187	265	324	408	456	579	595	453	431	393	4,091
Individuals Served**	472	444	493	593	527	710	705	677	625	664	5,910

^{**}The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are <u>not</u> counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one.

<u>Summary of Doorway Activity, 10/1/2019 – 10/31/2019</u>

			Other	Other Social	
All New Calls by Type	Opioid	Alcohol	Substance	Service	Total
AVH	18	3	0	0	21
Cheshire Medical Center	37	36	14	3	90
Concord Hospital	11	13	10	29	63
DHMC	11	12	1	2	26
Granite Pathways-Manchester	32	24	16	0	72
Granite Pathways-Nashua	1	2	0	0	3
LRGH	35	8	6	20	69
LRH	14	5	8	0	27
Wentworth-Douglass	44	11	7	11	73
Total	203	114	62	65	444



Summary of Doorway Activity as of 10/31/2019

Count of Individuals Seen by Reason Type	Total
Opioid Related	193
Alcohol Related	77
Cocaine Related	10
Marijuana Related	4
Methamphetamine Related	23
Other Social Service Related	2
Other Substance Related	12
Total	321

Count of Individuals Seen by Access Type	Total				
Referred by 211/DHC/Client called directly	101				
Referred by First Responder	7				
Referred by Medical Professional	32				
Referred by NH Project First	1				
Referred by Safe Station	41				
Referred by social service agency or clergy	40				
Referred, other*	3				
Walk-ins	96				
Total	321				
*Other referred types could be primary earn physician social convice agencies or organizations etc					

^{*}Other referral types could be primary care physician, social service agencies or organizations etc.

Count of Referrals Made by Type	Total			
Medication Assisted Treatment	87			
Outpatient-ASAM Level 1.0: Outpatient	78			
Outpatient-ASAM Level 2.1: Intensive Outpatient	42			
Outpatient-ASAM Level 2.5: Partial Hospitalization	3			
Outpatient-Withdrawal Management	0			
Peer Recovery Support	55			
Residential-ASAM Level 3.1: Low Intensity	9			
Residential-ASAM Level 3.5: High Intensity (Adult)	100			
Residential-ASAM Level 3.5: Medium Intensity (Adolescent)	0			
Residential-Withdrawal Management	18			
Total	392			
A client can receive multiple referrals.				



Summary of Doorway Activity as of 10/31/2019

De-duplicated Count of Individuals Served by each Doorway							
Doorway	Individuals Seen as a result of a 211 referral call*	Individual Walk- Ins and other types of referrals**	Individuals Assisted by Telephone Only	Total Individuals Served***			
AVH	14	4	7	25			
Cheshire Medical Center	21	23	69	113			
Concord Hospital	14	19	49	82			
DHMC	12	5	14	31			
Granite Pathways-Manchester	6	89	66	161			
Granite Pathways-Nashua	0	20	3	23			
LRGH	4	29	65	98			
LRH	17	8	10	35			
Wentworth-Douglass	13	23	60	96			
Total Individuals Served*	101	220	343	664			

^{*}Individual initiated services by calling 211 and then visited a Doorway for evaluation and referral. Doorways assisted these individuals, both by phone and in person.

Data Source: Doorway self-reported metrics Alauzon-dhhs-bdas-sor

^{**}Other referral types could be, Safe Station, first responders, primary care physician, social service agencies or organizations etc.

^{***}The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are <u>not</u> counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one.