



Summary of Doorway Activity as of 9/30/2019

**Month to Month Totals Summary**

	Jan '19	Feb '19	Mar '19	Apr '19	May '19	Jun '19	Jul '19	Aug '19	Sept '19	Totals to Date
All new client calls*	199	182	211	247	206	396	387	372	369	2,569
Individuals Seen	362	301	348	429	381	423	429	390	342	3,405
Naloxone Kits Distributed	72	71	71	643	714	501^	1185^	980^	984	5,221
Clinical Evaluations	180	189	262	303	285	318	312	285	276	2,410
Treatment Referrals	187	265	324	408	456	579	595	453	431	3,698
Individuals Served**	472	444	493	593	527	710	705	677	625	5,246
*June 2019 category changed from 211 referral calls only, to all new client calls to the Doorways, either by 211 referral or direct calls to a Doorway.										
^ Naloxone previously reported, For June, July and August 2019, did not include community partner distributions, this has been revised.										
**The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are <u>not</u> counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one.										

**Summary of Doorway Activity, 9/1/2019 – 9/30/2019**

All New Calls by Type	Opioid	Alcohol	Other Substance	Other Social Service	Total
AVH	19	4	0	0	23
Cheshire Medical Center	25	25	12	2	64
Concord Hospital	10	18	18	13	59
DHMC	23	11	0	2	36
Granite Pathways-Manchester	26	14	4	0	44
Granite Pathways-Nashua	3	4	0	0	7
LRGH	32	5	0	11	48
LRH	10	3	5	0	18
Wentworth-Douglass	47	9	5	9	70
<b>Total</b>	<b>195</b>	<b>93</b>	<b>44</b>	<b>37</b>	<b>369</b>



Summary of Doorway Activity as of 9/30/2019

Count of Individuals Seen by Reason Type	Total
Opioid Related	191
Alcohol Related	98
Cocaine Related	12
Marijuana Related	5
Methamphetamine Related	22
Other Social service related	4
Other Substance related	10
<b>Total</b>	<b>342</b>

Count of Individuals Seen by Access Type	Total
Referred by 211/DHC/Client called directly	86
Referred by First Responder	8
Referred by Medical Professional	34
Referred by Safe Station	67
Referred by social service agency or clergy	36
Walk-ins	101
Referred, other	10
*Other referral types could be primary care physician, social service agencies or organizations etc.	
<b>Total</b>	<b>342</b>

Count of Referrals Made by Type	Total
Medication Assisted Treatment	113
Outpatient-ASAM Level 1.0: Outpatient	65
Outpatient-ASAM Level 2.1: Intensive Outpatient	43
Outpatient-ASAM Level 2.5: Partial Hospitalization	5
Outpatient-Withdrawal Management	3
Peer Recovery Support	33
Residential-ASAM Level 3.1: Low Intensity	7
Residential-ASAM Level 3.5: High Intensity (Adult)	119
Residential-ASAM Level 3.5: Medium Intensity (Adolescent)	0
Residential-Withdrawal Management	43
*A client can receive multiple referrals.	
<b>Total</b>	<b>431</b>



Summary of Doorway Activity as of 9/30/2019

**De-duplicated Count of Individuals Served by each Doorway**

<b>Doorway</b>	<b>Individuals <u>Seen</u> as a result of a 211 referral call*</b>	<b>Individual Walk- Ins and other types of referrals**</b>	<b>Individuals Assisted by Telephone Only</b>	<b>Total Individuals Served***</b>
AVH	13	7	10	30
Cheshire Medical Center	10	30	54	94
Concord Hospital	23	8	36	67
DHMC	13	9	23	45
Granite Pathways-Manchester	0	111	44	155
Granite Pathways-Nashua	0	25	7	32
LRGH	0	30	48	78
LRH	8	6	10	24
Wentworth-Douglass	19	30	51	100
<b>Total Individuals Served*</b>	<b>85</b>	<b>305</b>	<b>287</b>	<b>625</b>

\*Individual initiated services by calling 211 and then visited a Doorway for evaluation and referral. Doorways assisted these individuals, both by phone and in person.

\*\*Other referral types could be, Safe Station, first responders, primary care physician, social service agencies or organizations etc.