

## Summary of Doorway Activity as of 8/31/2019

Month to Month Totals Summary									
	Jan '19	Feb '19	Mar '19	Apr '19	May '19	Jun '19	Jul '19	Aug '19	Totals to Date
All new client calls*	199	182	211	247	206	396	387	372	2,200
Individuals Seen	362	301	348	429	381	423	429	390	3,063
Naloxone Kits Distributed	72	71	71	643	714	67	120	46	1,804
Clinical Evaluations	180	189	262	303	285	318	312	285	2,134
Treatment Referrals	187	265	324	408	456	579	595	453	3,267
Individuals Served**	472	444	493	593	527	710	705	677	4,621

<sup>\*</sup>June 2019 category changed from 211 referral calls only, to all new client calls to the Doorways, either by 211 referral or direct calls to a Doorway.

## Summary of Doorway Activity, 8/1/2019 – 8/31/2019

All New Client Calls by Type	Opioid	Alcohol	Other Substance	Other Social Service	Total
AVH	18	0	0	0	18
Cheshire Medical Center	12	13	4	0	29
Concord Hospital	15	15	9	15	54
DHMC	14	16	5	4	39
Granite Pathways-Manchester	7	4	12	1	24
Granite Pathways-Nashua	1	3	1	2	7
LRGH	28	10	5	18	61
LRH	18	2	3	0	23
Wentworth-Douglass	79	15	21	2	117
Total	192	78	60	42	372

<sup>\*\*</sup>The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are <u>not</u> counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one.



## Summary of Doorway Activity as of 8/31/2019

Count of Individuals Seen by Reason Type	Total
Opioid Related	237
Alcohol Related	98
Cocaine Related	9
Marijuana Related	5
Methamphetamine Related	25
Other Substance related	10
Other Social service related	6
Tot	al 390

Count of Individuals Seen by Access Type	Total		
Referred by 211/DHC	85		
Walk-ins	206		
Other*	99		
Total	390		
*Other referral types could be primary care physician, social service agencies or organizations etc.			

Count of Referrals Made by Type	Total
Medication Assisted Treatment	98
Outpatient-ASAM Level 1.0: Outpatient	64
Outpatient-ASAM Level 2.1: Intensive Outpatient	40
Outpatient-ASAM Level 2.5: Partial Hospitalization	1
Outpatient-Withdrawal Management	6
Peer Recovery Support	76
Residential-ASAM Level 3.1: Low Intensity	7
Residential-ASAM Level 3.5: High Intensity (Adult)	111
Residential-ASAM Level 3.5: Medium Intensity (Adolescent)	0
Residential-Withdrawal Management	50
Total	453



## Summary of Doorway Activity as of 8/31/2019

De-duplicated Count of Individuals Served by each Doorway						
Doorway	Individuals Seen as a result of a 211 referral call*	Individual Walk-Ins and other types of referrals**	Individuals Assisted by Telephone Only	Total Individuals Served***		
AVH	7	11	11	29		
Cheshire Medical Center	13	20	16	49		
Concord Hospital	20	18	34	72		
DHMC	21	1	18	40		
Granite Pathways-Manchester	2	128	22	152		
Granite Pathways-Nashua	0	60	7	67		
LRGH	2	19	59	80		
LRH	8	13	15	36		
Wentworth-Douglass	12	35	105	152		
Total Individuals Served*	85	305	287	677		

<sup>\*</sup>Individual initiated services by calling 211 and then visited a Doorway for evaluation and referral. Doorways assisted these individuals, both by phone and in person.

<sup>\*\*</sup>Other referral types could be, primary care physician, social service agencies or organizations etc.

<sup>\*\*\*</sup>The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are <u>not</u> counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one.