



Summary of Doorway Activity as of 5/31/2019  
Revised 6/17/2019

Month to Month Totals Summary						
	Jan '19	Feb '19	Mar '19	Apr '19	May '19	Total to Date
Calls from 211	199	182	211	247	205	1,044
Clinical Evaluations	180	189	262	303	319	1,253
Naloxone Kits Distributed	72	71	71	643	714	1,571
Treatment Referrals	187	265	324	408	456	1,640
Individuals Seen	362	301	348	429	381	1,821
Individuals Served*	472	444	493	593	527	2,529

\*The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are not counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one.

**Summary of Doorway Activity, 5/1/2019 – 5/31/2019**

211 Calls by Type	Opioid	Alcohol	Other Substance	Other Social Service	Total
AVH	0	0	0	0	0
Cheshire Medical Center	15	8	3	0	26
Concord Hospital	12	16	3	11	42
DHMC	4	1	0	1	6
Granite Pathways-Manchester	13	10	10	12	45
<b>Granite Pathways-Nashua*</b>	6	3	6	1	16
LRGHealthcare	10	1	1	0	12
LRH	3	1	0	0	4
Wentworth-Douglass	31	17	6	1	55
<b>Total</b>	<b>88</b>	<b>54</b>	<b>29</b>	<b>34</b>	<b>206</b>

\*6/17/2019 For Granite Pathways Nashua, the allocation of the calls received into the various categories has been updated.



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Count of Individuals Seen by Reason Type	Total
Opioid related	236
Alcohol related	67
Cocaine related	14
Marijuana related	3
Methamphetamine related	41
Other substance related	15
Other social service related	5
<b>Total</b>	<b>381</b>

Count of Individuals Seen by Access Type	Total
Referred by 211/DHC	59
Walk-ins	141
Other*	181
<b>Total</b>	<b>381</b>

Count of Referrals Made by Type	Total
Medication Assisted Treatment	159
Outpatient-ASAM Level 1.0: Outpatient	70
Outpatient-ASAM Level 2.1: Intensive Outpatient	38
Outpatient-ASAM Level 2.5: Partial Hospitalization	2
Outpatient-Withdrawal Management	0
Peer Recovery Support	39
Residential-ASAM Level 3.1: Low Intensity	5
Residential-ASAM Level 3.5: High Intensity (Adult)	77
Residential-ASAM Level 3.5: Medium Intensity (Adolescent)	0
Residential-Withdrawal Management	66
<b>Total</b>	<b>456</b>



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<b>De-duplicated Count of Individuals Served by each Doorway</b>				
<b>Doorway</b>	<b>Individuals Seen as a result of a 211 referral call*</b>	<b>Individual Walk-ins</b>	<b>Individuals Assisted by Telephone Only</b>	<b>Total Clients Served</b>
AVH	0	10	0	10
Cheshire Medical Center	25	25	1	51
Concord Hospital	13	16	29	58
DHMC	1	21	5	27
Granite Pathways-Manchester	1	141	44	186
Granite Pathways-Nashua	0	40	15	55
LRGHealthcare	0	23	12	35
LRH	2	26	2	30
Wentworth-Douglass	17	20	38	75
<b>Total Individuals Served*</b>	<b>59</b>	<b>322</b>	<b>146</b>	<b>527</b>

\*Individual initiated services by calling 211 and then visited a Doorway for evaluation and referral. Doorways assisted these individuals, both by phone and in person.